

- 1) What data justifies the need for data caps on your services?
- 2) How do data caps help an ISP manage their network and manage congestion? Especially considering that congestion is simply not an issue at off-peak hours.
- 3) How do data caps take into account the very different impact of a user streaming video content at primetime, versus a user who is backing up data to a cloud service late at night (when the network is presumably less busy)?
- 4) What public APIs or network load data have ISPs either explored or already exposed to allow third-parties (such as Amazon, Netflix, or other data consuming services) to query their network so as to be able to use at lower-data use times (such as at night)?
- 5) If those APIs do not exist — why not? Why are ISPs jumping to the particularly consumer unfriendly tactic of capping data (and either cutting off users or charging them for “overage”) instead of simply making their existing network easier to use at off-peak hours?