Received & Inspected

SEP - 4 2012

FCC Mail Room

JEAN ROSS, ESQ
32 Markham Road
Princeton, New Jersey 08540
609-924-6508 phone and fax
jeanross55@aol.com

August 23 2012

Julie Veach, Chief
Federal Communications Commission
Wireless Competition Bureau
Office of the Secretary
445 12th Street SW
Room TW-B204
Washington, DC 20554

DOCKET FILE COPY ORIGINAL

Re: ~~Complaint of Bobby Brown~~
Ref. Docket # 96-128

Dear Chief Veach,

Per your suggestion.

Please see the enclosed Fax.

Thank you again for your attention to this matter.

Cordially,

Jean Ross, Esq.

Encl.
Email Communication
Complaint /Request for Investigation
and Exhibits

FAX TRANSMISSION

JEAN ROSS, Esq.
32 Markham Road
Princeton, New Jersey 08540
office phone = 609-924-6508 cell phone = 609-802-4777
fax = 609-924-6508 jeanross55@aol.com

To: Julie Veach, Chief
Wireline Competition Bureau

Date: August 23, 2012

Fax #: 202-418-2825

Pages: 22 pages

From: Jean Ross, Esq. JR

Subject: Request for Investigation of Unreasonable and Discriminatory Phone Rates (in New Jersey) by Bobby Brown
Docket No. 96-128

Dear Chief Veach,

Please find "enclosed" the Complaint submitted by Bobby Brown at NJ State Prison on January 10, 2012.

I will send you 2 hard copies of the Complaint and exhibits tomorrow, so you can send me a stamped copy, as Mr. Brown requested. It's safer to send to me, so I can copy it before sending it in to the prison, whose mail system is not always reliable.

Mr. Brown tells me that he sent a check for $25 with his original application and has a copy of the check. I hope that there is no filing fee, but if there is, please let me know and I will take care of it. If you do not have a record of Mr. Brown's $25 check, I will ask him to send me a copy to forward to you.

Thank you for your attention to this matter.

Finally, I know that there are many people in New Jersey who are very concerned about the prison phone system. We will be following up the State's negotiations with GTL about the contract that must be renegotiated by March 3, 2013.

We are also very interested in the status of proceeding #96-128. Can you give me any information about that proceeding?

Thank you again,

Jean Ross, Esq.

Jean Ross, Esq.
People's Organization for Progress.

TRANSMISSION VERIFICATION REPORT

TIME : 08/23/2012 19:36
NAME : JROSS
FAX : 6099246508
TEL : 6099246508
SER.# : H0N446899

DATE,TIME	08/23 19:33
FAX NO./NAME	12024182825
DURATION	00:03:06
PAGE(S)	22
RESULT	OK
MODE	STANDARD ECM

Subj: **RE: Request for Investigatioin of Global Tel Link**
Date: 7/19/2012 9:42:38 A.M. Eastern Daylight Time
From: Julie.Veach@fcc.gov
To: JeanRoss55@aol.com
CC: Travis.Litman@fcc.gov

Thank you. If you can also email it to me at julie.veach@fcc.gov or fax it to my attention at (202) 418-2825, I'll have it in hand while the official copy comes up from the mail room.

Regards,
Julie Veach

From: JeanRoss55@aol.com [mailto:JeanRoss55@aol.com]
Sent: Thursday, July 19, 2012 8:26 AM
To: Julie Veach
Cc: jeanross55@aol.com
Subject: Re: Request for Investigatioin of Global Tel Link

Dear Secretary Veach,

Thank you for responding to my inquiry. I am away from my office this week, but will send you Mr. Brown's complaint when I return.

Jean Ross, Esq.

In a message dated 7/18/2012 10:15:41 P.M. Eastern Daylight Time, Julie.Veach@fcc.gov writes:

> Dear Ms. Ross,
>
> Thank you for your email. After conducting a search within the Wireline Competition Bureau and also in the Enforcement Bureau, we have been unable to locate any record of Mr. Brown's complaint. If you or Mr. Brown have a copy of Mr. Brown's complaint and would like to forward it to my attention, it would be greatly appreciated. In any event, for future reference, I am attaching a copy of the Commission's guide on filing formal or informal complaints with the FCC.
>
> As you may also know, the FCC has an open proceeding in connection with inmate payphone rates. Any member of the public may participate in that proceeding. If Mr. Brown would like to participate, he can send his comments in a letter to the FCC. The letter should reference docket number 96-128 on the first page and be addressed to:
>
> Marlene H. Dortch, Secretary
> Federal Communications Commission
> Office of the Secretary
> 445 12th Street, SW
> Room TW-B204
> Washington, DC 20554.
>
> Alternatively, comments in the inmate payphone proceeding can be filed electronically by selecting docket number 96-128 "Pay Telephone Compensation Issues including Inmate Pay Telephones" at the following web address: http://apps.fcc.gov/ecfs//hotdocket/list.
>
> I hope this information is helpful.
>
> Regards,
>
> Julie Veach

Received & Inspected

SEP -4 2012

FCC Mail Room

Bobby Brown
#249446/#722093b
New Jersey State Prison
P.O. Box 861
Trenton, New Jersey 08625
Requestor Confined

Date: January 10, 2012

BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, DC 20554

In re:
Application of Bobby Brown
As An Informal Request For An
Investigation of Unreasonable
and Discriminatory Rates And
Practices

File No._____

Docket No._____

To: Federal Communication Commission
Wireline Competition Bureau
Chief, Ms. Sharon Gillett
445 12th St., S.W. 5th Floor
Washington, DC 20554

To: Global Tel* Link
2609 Cameron Street
Mobile, Alabama 36607

Dear Sir or Madam:

Please find here enclosed for filing, an informal complaint with the necessary supporting documents. I request that a stamped **"FILED"** copy be returned to me at the above address of complainant.

As this matter is "informal" I only request that whatever amendments needed or made by the appropriate agency be made according to the filing.

Thank you for your time in this matter!

Respectfully Submitted,

Bobby Brown, Complainant Pro Se

SUMMARY OF THE FILING

The herein Complainant Bobby Brown moves before the Federal Communication Commission via, Presiding Officer, Ms. Sharon Gillett pursuant to 47 C.F.R. 1.209 and submit this summary pursuant to 47 C.F.R. 1.49(c).

This complaint is informal, and based on unjust, unreasonable, and discriminatory rates and usage by Global Tel Link. This includes limitation on calls for those who have families outside of the United States with the exception, of a few neighboring islands, cell phone ban connection from family usage.

The complainant request an investigation if necessary concerning the company, and whether there is a need for comparison with other states including those who have banned GTL for the same purpose.

As the complainant, I submit that there is legitimate alternative means by which this company is able to operate and the state without gauging prices from families.

Therefore, there is a request to investigate the matters if the request is legitimate by complainant.

Bobby Brown
#249446/#722093b
New Jersey State Prison
P.O. Box 861
Trenton, New Jersey 08625
Requestor Confined

Date: January 10, 2012

BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, DC 20554

In re:
Application of Bobby Brown As An Informal Request For An Investigation of Unreasonable and Discriminatory Rates And Practices

File No._____

Docket No._____

To: Federal Communication Commission
Wireline Competition Bureau
Chief, Ms. Sharon Gillett
445 12th St., S.W. 5th Floor
Washington, DC 20554

To: Global Tel* Link
2609 Cameron Street
Mobile, Alabama 36607

INFORMAL REQUEST FOR AN
INVESTIGATION OF UNREASONABLE AND DISCRIMINATORY RATES
AND PRACTICES

Pursuant to 47 USCA §1.1410(a), and 47 CFR §§ 1.41 the Requestor Bobby Brown in the above captioned matter, pro se, informally request an investigation for discriminatory services, unjust and unreasonable rates by Global Tel* Link based on the following facts:

1. I am an inmate confined here in New Jersey State Prison, P.O. Box 861, Trenton, New Jersey 08625.

FACTS AND INTEREST

2. Global Tel* Link has a contract with New Jersey Department of Corrections to provide telephone service to inmates in its correctional facilities at the rate of .33 cents a minute and .33 cents for each additional minute for local (intrastate and interstate) telephone calls.

3. Inmates are allowed to make collect calls, and the pre-paid calls which are charged against the inmates trust account are the same rate of .33 cents per minutes.

4. Inmates are prohibited from making calls to cell phones, and no service is provided for inmates who need to make international phone calls with the exception of Jamaica, Virgin Islands and Puerto Rico.

5. The contract does not provide international calling service to other inmates. The New Jersey Department of Corrections provides an alternate method for international calling services through the Social Workers Department and costing approximately $13.04 for the first minute, and averaging at $4.40 for each additional minute for Germany, and the rates will vary depending on the country.

6. Under the contract, an inmate may not make more than $200.00 worth of collect calls during any month. Once the inmate has accumulated collect calls totaling $200.00, a block is placed on the collect calls without the inmate or person(s) accepting the calls consent or any number the inmate wish to call has exceeded $200.00. The result of the

block in turns gives a recording "this number is not authorized for collect calls." There is no notice to the general population inmates in New Jersey State Prison.

7. To remove the block, the person receiving the collect calls must immediately go to his/her Phone Company, and request that the block be removed, and then, place money on the account practically paying for time by the minute plus, applicable taxes and fees.

8. There is a common practice by phone companies of fami[illegible] members after an IPIN number has been updated with new phone numbers to place a block on the telephone approved for calling without consent of the family.

[illegible]itionally, calls made to families and friends who have operator providers like AT&T et als., can not always get through because there is an un-approved block on the phone which does not recognize the other carrier's specific access code. This in turns gives a recording that "this number is not authorized for collect calls" as stated in (paragraph 6).

10. The rate of .33 cents per minute under the [illegible]ntract far exceeds the actual cost of telephone services and a reasonable profit for GTL. (See also, II below.)

11. The rate of paying for international calls at the rate of $13.04 for the first minute and aver[illegible] at $4.40 for each additional minute is unconscionable.

THE D.O.C.'S ALTERNATIVE TO INTERNATIONAL PHONE CALLS

12. The herein writer of this complaint submit that the

alternative to Global Tel* Link not having international phone call service provided has lead to the following;

13. On December 12, 2009, via, inmate remedy system, I filed a request to make a phone call to my biological children in Germany, stating that I would pay for the call(s) made and the time to call. (Ex. 1).

14. The form was dated December 1, 2009, as wrong form, and Form IRSF (Inmate Remedy System Form 103) was sent back stating to see Unit Social Worker. (Ex. 2).

15. I spoke to the Unit Social Worker Ms. Crystal Raupp, and she submitted the form on my behalf on January 5, 2010. (Ex. 3).

16. On January 14, 2010, the Prison Classification Committee denied the international telephone call request by Ms. Raupp submitted on my behalf. (Ex. 4).

17. Based on the denial on January 5, 2010, I resubmitted a request on January 17, 2011, asking for reconsideration of the denial, and to show cause why I should not be able to call my children to the Prison Classification Committee. (Ex. 5).

18. Stamped filed January 20, 2010, as "wrong form" someone unknown in the Administration Department sent a IRSF Form 103 stating; Debit collect calls can be made. Place number on IPIN List, and use approved Institutional/Department "Tel 005." (Ex. 6).

19. Prior to January 20, 2010, I filled out a

Discrepancy Form requesting to add my daughter, son, and children's mother on the phone IPIN list.

20. On January 21, 2010, I received response stating, "No international calls through phone system." (Ex. 7).

21. On January 22, 2010, I sent another request out asking permission to add my daughter, son and daughter's mother's number to my IPIN list. Also, that there was not enough boxes on the IPIN form for the digits of both my daughter and her mother's phone numbers. In response, the request came back on January 26, 2010 stating, "No International calls. Only North American dialing." (Ex. 8). Again, I resubmitted on February 8, 2011. (Ex. 9).

22. I'm requesting that Global Tel* Link provide services to me on the "Inmate Pin Request Form" to call from the institution to overseas through collect or direct pre-payment of an inmates account and/or international collect calls. (See, Ex. 10).

23. The number of slots on the IPIN Form should reflect enough digits needed for international phone calls, this includes country codes and number dialing unless, the information is already covered electronically and specifically for the numbers approved. If an inmate wish to call Germany, Russia, France, Copenhagen et als., the country codes can be electronically imputed into Global Tel* Link's computer where the inmate is allowed to call directly to that one number approved for dialing. (Ex. 10).

24. Global Tel* Link does not have anything in place for inmates who have family overseas, and wish to call and contact them. I must use the Social Worker's Department within the Department of Corrections to place an overseas call as an alternative at discriminatory rates. (See scheduled calls via, For G-14 as Exhibits 11-15).

25. The overseas call is $57.00 to $60.00 for 15 minutes at $13.04 for the first minute and at $4.00 for each additional minute.

26. I request that Global Tel* Link, contract companies overseas to assist clients (inmates), who wish to call their families overseas without having to pay a large disparity compared to those made intra & interstate calls here in the United States as unjust and unreasonable.

PUBLIC INTEREST

27. The competitive price gouging from the families of inmates does not promote rehabilitation nor does it promote a stable atmosphere within the prison system. Rates for prisoner phone calls should not come from the pockets of families if so, the rates for prisoner telephone calls should be equal to a comparable call in the free world including, the prevention of any special surcharges or tariffs on prisoner calls.

28. The rates considered are unacceptable to families where current rates for local and inter-lata calls provide lower costs to inmate's families when calls are made at

night, on weekends and holiday, however, the families are not getting the benefit of these discount rates.

29. A request is reasonable, and in the public interest since, when the process can be used on the pre-paid debit account at a lower rate than paid by the public savings "tax payers" and at the same time lower the complaint level in New Jersey Department of Corrections.

30. When an inmate cannot afford to pay for the high rate calling through the alternate source (Social Worker), he or she will receive a G-14 stating, the call can be made when there is enough money in the account. (Referring to Ex. 11-15).

31. Under the request for proposal, Inmate/Resident Telephone Control Service was made to be most advantageous to the State, price and other factors considered however, neither the inmate nor the families.

32. Under the dialing plan provided by the Contractor no international calls is authorized.

33. No calls are permitted unless approved by the DOC and/or JJC POC.

DISCRIMINATORY RATES

34. In support of this claim, complainant ask the FCC to consider (Ex. 16) an article from April 2011 issue of Prison Legal News ("PLN") Vol. 22 No. 4, ISSN 1075-7678 which, did a national survey of telephone service providers, GTL provides telephone service to correctional facilities in

20 states and as a major operator provider in the telecommunications market. The complainant submit the Prison Legal News (PLN) dated April 2011, shows Global Tel* Link as a major operator provider in the United States. (Ex. 16.)

35. As of June 24, 2010, Global Tel Link agreed to reduce the cost of Inmate calls at State Department of Corrections (DOC) and Juvenile Justice Commission (JJC) facilities by providing a flat rate for all calls of $0.33 per minute which equating at an overall 15% reduction and providing the State's commission from 40% to 41%, and modified the commission percentages fro some of the rate options available to county correctional facilities.

36. The lowest interstate rate is Massachusetts at .86 + .10 for each additional minute. The highest is Alabama, Arkansas, Connecticut, Georgia, Minnesota, North Carolina, at 3.95 + .89 for each additional minute this does not include the applicable taxes and fees.

37. There should be no ban from calling services to family members who are in possession of cell phones due to the overwhelming use and ownership in society today.

38. The failure to provide international call service under the contract is also unreasonable.

39. Finally, the placement of an automatic block as described earlier in (paragraphs 6-9) is also unreasonable.

DISCRIMINATORY PRACTICES

40. The FCC should determine if the ban on inmates

calling cell phones is discriminatory.

41. Whether the failure to provide international calling to inmates under the contract is discriminatory.

UNJUST AND UNREASONABLE RATES

42. New Jersey rates show a disparity as "excessive" compared to the 20 states which, also has Global Tel* Link for contracts.

43. The Requestor as a client seek the Wireline Competition Bureau to investigate whether the rates show a disparity, and should be equally across the board for all states contracted with Global Tel* Link.

44. The Requestor, by way of informal request files this to determine if the rates are unjust and unreasonable in violation of the Communications Act of 1934, and urged the FCC to investigate the services to New Jersey State Prisoners and to regulate their rates. This includes whether there is a disparity in the phone rates in New Jersey compared to other states and lack of cell phone use.

45. Global Tel* Link, is a provider to 20 states and therefore has a dominant position in the operator service market. However, the phone rates vary from state to state in the market power. (Ex. 16).

46. Global Tel* Link, is a major on the market and should treat all states equally on a non-discriminatory basis.

47. As Global Tel* Link has a contract with the

Department of Corrections here in New Jersey, they (D.O.C.) are equally liable for not providing their rates to inmates in writing upon request.

48. Due to the contract, I am compelled to use only the debit phone system when I need to speak with my family placing $15 to $20.00 for calls in the United States due to phone blockage.

CONCLUSION

(a.) The FCC should investigate whether Global Tel* Link rates as a major on the market competitively, show disparity from state to state as unjust and unreasonable;

(b.) Whether the rates should be equally across the board as Global Tel* Link is a major contender amongst other carrier providers as unjust and unreasonable;

(c.) Whether the rates are unjust and unreasonable given the prices of other states who are lower and by the same carrier;

(d.) Whether or not, providing service for inmates who have families outside the United States is prejudicial, and a request is reasonable for Global Tel* Link to provide the necessary service to those inmates, and if not, whether such refusal would amount to a violation of 47 U.S.C. Section 201;

(e) That the Wireline Competition Bureau determine that the maximum rate from Global Tel* Link of $.33¢ a minute in New Jersey compared to other states under contract is in excess of a just and reasonable rate pursuant to 47 C.F.R. §1.1410(a) as a major on the market;

(f.) That Global Tel* Link, the above named carrier be ordered to immediately provide telephone service to Inmates in New Jersey Department of Corrections for foreign calls;

(g.) The FCC Investigate the disparity in the phone rates, as the rates should be equally across the board to avoid discriminatory acts;

(h.) The Service Provider Global Tel* Link should engage in foreign communication in the publics interest. Such interest where complainant now pay $57.00 - $60.00 for 15 minutes would be cheaper if paid and established through the Inmate pre-paid account establish through Global Tel* Link even at .33 a minute and for each additional minute;

(i.) Whether failure to provide the actual amount of applicable taxes and fees under the contract is unreasonable;

(j.) Whether the Department of Corrections and Global Tel* Link's agreement to .33¢ a minute plus applicable taxes and fees could be implemented without consent of the clients (inmates). This is especially considering, the Department of Corrections is profiting, and not paying any fees for the purpose of this deal/contract. This is especially so, where there are Inmate representatives who speak on behalf of the inmate population, who could relate the agreement of contracts between inmates and the prison officials.

Accordingly, the undersigned request that the above named carrier be investigated to determine whether their services, are discriminatory against, and for unjust and unreasonable rates.

Date: January 10, 2012

Signature

I declare under the penalty of perjury that the foregoing is true and correct.

Signed this 10th day of January 2011.

Signature

Bobby Brown
#249446/#722093b
New Jersey State Prison
P.O. Box 861
Trenton, New Jersey 08625
Requestor Confined

Date: January 10, 2012

BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, DC 20554

In re:	
Application of Bobby Brown As An Informal Request For An Investigation of Unreasonable and Discriminatory Rates And Practices	File No. Docket No. **AFFIDAVIT TO PROCEED IN FORMA PAUPERIS**

To: Federal Communication Commission
Wireline Competition Bureau
Chief, Ms. Sharon Gillett
445 12th St., S.W. 5th Floor
Washington, DC 20554

To: Global Tel* Link
2609 Cameron Street
Mobile, Alabama 36607

Pursuant to 47 C.F.R. §1.224, Bobby Brown moves the Presiding Officer Ms. Sharon Gillet for permission to proceed in forma pauperis in the above captioned proceeding relating to this informal complaint and in support of this motion shows:

1. Movant is in a position to submit material relating to a large disparity in telephone rates throughout the United States to request an investigation as to whether the rates by Global Tel* Link are unjust and unreasonable as a major on the market in the United States; and whether prison phone

calls and contracts, are prejudicial to inmates who have families which live internationally abroad where there is no slots for approve numbers on the inmate IPIN Form nor can cell phones be approved for the purpose of calling where society land lines are clearly outdated.

2. Upon information and belief, the evidence that movants seeks to introduce is of substantial public interest and importance, and though, submitted for public view, the FCC nor courts have made the conclusion as to whether the rates are unreasonable, unjust and prejudicial.

3. Movant is not seeking and will not realize any personal financial gain from this proceeding and simply moves for an investigation, and final conclusion based on the moving papers submitted herein as exhibits.

4. Movant has dedicated personal financial resources in the amount of $25.00 monthly from his monthly institutional pay but inadequate for effective participation.

5. Movant shall rely further on the attached affidavit in support of this informal request.

6. The Movant has submitted in support of his informal request a copy of his inmate account statement supporting his financial transactions for the last six months.

7. Movant has submitted facts showing under all the circumstances that it would not be reasonable to expect added resources of his individual assets to meet the expenses of participating in the proceeding; and an estimate of the cost

of participation.

WHEREFORE, the undersigned moves the Presiding Officer to issue an order:

a. granting this Informal Request;

b. Directing that a copy of the decision be made available tb movant; and

c. Relaxing the rules of procedure with respect to filing of Informal Request, and supporting copies, in order to ease movant's financial burden.

Dated: August 15, 2017

Bobby Brown, Pro Se
#249446/#722093b

Bobby Brown
#249446/#722093b
New Jersey State Prison
P.O. Box 861
Trenton, New Jersey 08625
Requestor Confined

Date: January 10, 2012

BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, DC 20554

In re:
Application of Bobby Brown As An Informal Request For An Investigation of Unreasonable and Discriminatory Rates And Practices

File No.

Docket No.

MOTION TO PROCEED IN FORMA PAUPERIS

To: Federal Communication Commission
Wireline Competition Bureau
Chief, Ms. Sharon Gillett
445 12th St., S.W. 5th Floor
Washington, DC 20554

To: Global Tel* Link
2609 Cameron Street
Mobile, Alabama 36607

MOTION TO PROCEED IN FORMA PAUPERIS

Pursuant to 47 C.F.R. §1.224, I Bobby Brown, moves the Federal Communication Commissioner for permission to proceed in forma pauperis in the above captioned proceeding relating to the herein informal request for action by the F.C.C. to investigate Global Tel* Link for discriminatory, unjust and unreasonable rates contracted through New Jersey Department of Corrections.

As complainant is considered a "client" under the contract between Global Tel* Link and the New Jersey

Department of Corrections having his calls accepted as a collect call and paying pre-paid calls due to unnecessary blocks mentioned in the attached informal request complainant has interest as a direct party and public interest for family who are tax payers in and outside the United States.

Wherefore, in support of this request shows:

1. Movant has submitted via, attached complaint evidence of probable decisional significance on the issue of requesting an investigation for discriminatory services, unjust and unreasonable rates by Global Tel* Link.

2. The evidence that complainant seeks to introduce is of substantial public interest and importance.

3. Requestor is not seeking monetary or personal financial gain from this informal request.

4. Requestor has dedicated personal financial resources in the amount of $25.00 to finance the request in this proceeding which is reasonable, as it is equal to a 3rd of the funds in his prison account, and equal to any legal matter within the court system as an indigent inmate however, inadequate for effective participation.

5. Requestor request that the Presiding Officer hold the personal financial information submitted herewith in confidence.

6. As a prisoner I am subject to V.C.C.B. court imposed fines and penalties;

7. I must pay $5.00 for any and all doctor visits,

including $2.00 for all medications prescribed as a result of my illness.

8. I must pay 10% on all commissary orders here in New Jersey State Prison;

9. I must pay $57.00 - $60.00 for all phone calls to my son and daughter which is the heart of this complaint;

10. I must pay 10¢ on all copies made through this institution.

WHEREFORE, the undersigned moves the Presiding Officer to issue an order:

a. Granting this motion;

b. Directing that a free copy of the transcript of testimony be made available to complainant; and

c. Relaxing the rules of procedures with respect to my indigence status as a prisoner in order to ease my financial burdens.

Dated: August 18, 2012

Bobby Brown
#249446/#722093b

Received & Inspected

SEP -4 2012

FCC Mail Room

Bobby Brown
#249446/#722093b
New Jersey State Prison
P.O. Box 861
Trenton, New Jersey 08625

August 3, 2012

Ms. Jean Ross, Esq.
32 Markham Road
Princeton, New Jersey 08540

Re: F.C.C. Complaint

Dear Ms. Ross:

Please find enclosed, a copy of the "exhibits" to the F.C.C. Complaint. Please attached when you send the complaint out on my (population's) behalf. I have also, enclosed a copy of the check in the amount of $25.00. The complaint was misplaced but, no one is saying where the money went either which, was for the purpose of indigence.

I hope that by presenting the complaint itself, this will be enough to speak for myself and the entire inmate population since, we're all under the same contract obviously.

Anything that I can be of assistance to you, please let me know for there is so much work to be done but, so little time to complete the tasks.

Thank you for your time!

Respectfully Submitted,

Bobby Brown
#249446/#722093B

C: BB File,
Inmate Legal Ass'n, Inc..

PLEASE SUBMIT THIS FORM INTO THE INMATE REMEDY BOX ONLY TO BE PROCESSED
[SÍRVASE PRESENTAR ESTE FORMULARIO EN LA CAJA DE REMEDIO DEL CONFINADO SOLAMENTE PARA SER TRAMITADO]

Form: IRSF 101
N.J.A.C. 10A:1-4

Revised 1/2008

NEW JERSEY DEPARTMENT OF CORRECTIONS
[DEPARTMENTO DE CORRECCIONES DE NUEVA JERSEY]

INMATE REMEDY SYSTEM FORM
[FORMULARIO DEL SISTEMA DE REMEDIO DEL CONFINADO]

PART [PARTE] 1 INMATE'S REMEDY OR COMPLAINT AREA:
[ÁREA DE REMEDIO O QUEJA DEL CONFINADO]

TYPE OF REQUEST (Only Check one box) [TIPO DE PETICIÓN] (Llene solamente una cajita)

☒ **ROUTINE INMATE REQUEST** [PETICIÓN RUTINARIA DEL CONFINADO]

☐ **INTERVIEW REQUEST** [PETICIÓN PARA UNA ENTREVISTA]

INMATE'S NAME: Bobby Brown [NOMBRE DEL CONFINADO]

SBI NUMBER: 7220936 [NÚMERO DE SBI]

INSTITUTION: N.J.S.P. [INSTITUCIÓN]

HOUSING UNIT: 2A [UNIDAD DE VIVIENDA]

DATE: 12-12-09 [FECHA]

To:
Classification / Social Worker Dept.;

I would like to Request permission to make an overseas phone call to Germany to speak with my bidosical children in Germany. If this call can be placed through the Social Workers Department, I can pay the cost. The time difference is 6 hours time difference thus, any call must be placed by 10:00 am. from here Eastern time! Thank you!
Bobby Brown

No action taken on this form. DOC Corrective Action form issued with paragraph(s) #_____ marked.
[No se tomó ninguna medida en este formulario. Se proveyó el formulario de Acción Correctiva del DOC con el (los) párrafo(s) #_____ indicado(s).]

PART [PARTE] 2 THE ABOVE INMATE INFORMATION WAS DETERMINED BY THE COORDINATOR AS ONE OF THE FOLLOWING:
[EL COORDINADOR DETERMINÓ QUE LA INFORMACIÓN ANTERIOR DEL CONFINADO ES UNO DE LOS SIGUIENTES]

☐ **ROUTINE INMATE REQUEST** [PETICIÓN RUTINARIA DEL CONFINADO]

☐ **INTERVIEW REQUEST** [PETICIÓN PARA UNA ENTREVISTA]

ROUTINE OR URGENT
[RUTINARIO O URGENTE]

RECEIVED BY:_____ [RECIBIDO POR]

SUBJECT OF REQUEST:_____ [TEMA DE LA PETICIÓN]

DATE FORWARDED TO DEPARTMENT:_____ [FECHA EN QUE SE ENVIÓ AL DEPARTAMENTO]

DATE RESPONSE RETURNED TO I/M:_____ [FECHA EN QUE SE DEVOLVIÓ AL CONFINADO]

DEPARTMENT RESPONSIBLE:_____ [DEPARTAMENTO RESPONSABLE]

CASE NUMBER:_____ [NÚMERO DEL CASO] YEAR [AÑO] MONTH [MES] EXCEL LINE [LÍNEA DE EXCEL]

PART [PARTE] 3 STAFF RESPONSE AREA [ÁREA DE RESPUESTA DEL PERSONAL]:

STAFF SIGNATURE [FIRMA DEL PERSONAL] DATE [FECHA]

SIGNATURE OF ASST SUPT OR APPROPRIATE ADMINSTRATIVE DESIGNEE [FIRMA DEL SUBSUPT o LA PERSONA ADMINISTRATIVA CORRESPONDIENTE DESIGNADA POR ÉL] DATE [FECHA]

Attachments: From Inmate: _____ [Documentos adjuntos: Del Confinado]
From Staff: _____ [Del Personal]
DOC Staff Response forms: _____ [Formularios de Respuesta del Personal del DOC]

PART [PARTE] 4 INMATE'S ADMINISTRATIVE APPEAL INFORMATION [INFORMACIÓN DE APELACIÓN ADMINISTRATIVA DEL CONFINADO]:

Form: IRSF 103
N.J.A.C. 10A:1-4

NEW JERSEY DEPARTMENT OF CORRECTIONS
INMATE REMEDY SYSTEM
CORRECTIVE ACTION FORM

Revised 1/2008

INMATE'S NAME: Brown SBI#: 722093b

Location/Housing Unit: 4A

The below corrective information should be used and followed when submitting for information to Institutional staff on a first time basis. Please take the action noted next to the letter X.

1. ☐ You must complete the following form marked below and place it into the correct box or send by Truck Mail.

   ☐ Education/Law Library Form and Box.
   ☐ Office of the Ombudsman, Request Form and Box.
   ☐ DOC Government Records Request Form (OPRA)
   ☐ DOC, Health Services Request Form and Box (MR-007)
   ☐ I/M Claim for Lost, Damage Prop (Form 943-1)
   ☐ Request for copies of Medical/Dental Records (MR 022, 301-XII)

2. ☐ You must submit a NJDOC Job Change Form. Once you have completed the form, it must be handed in to your detail supervisor. **Only** the detail supervisor can turn your request into Classification; **OR** A Staff member must submit a staff referral. The staff member must deliver the referral to the appropriate department. **ONLY** staff members can follow-up on completed forms.

3. ☑ Please see your Unit Social Worker to complete the appropriate forms for programs, other related services, and information to include but not be limited to: Social Security Card, Birth Certificate, ISP, ASI/TC, CRP process, Cage Your Rage, FOV and Thinking for a Change.

4. ☐ The form you submitted did not contain **SPECIFIC** information. Please add additional information and resubmit.

5. ☐ Your Inmate Remedy System form contained more than one (1) question, which cannot be handled on the same form. Please familiarize yourself with information on the Remedy System that is listed in the Inmate Handbook and resubmit another Inmate Remedy System form.

6. ☐ Your Inmate Remedy System form was deposited into the _____ Box. Please place your Inmate Remedy System form into the Box Marked "Inmate Remedy System Box".

7. ☐ To process, correct or update the NJDOC Telephone IPIN system you need to follow the below process: **(Up to 30 days to process forms)**
   ☐. NJDOC IPIN Assignments UPDATES will be completed on a quarterly basis within your current facility.
   ☐. Telephone System Discrepancy form can be completed at any time. please return/deposit into the _____.

8. ☐ The information that you submitted must be placed on the **Inmate Remedy System form** and placed into the **Inmate Remedy System Box.** This will ensure proper tracking of your request. **If the form is a similar question or a possible duplicate, please do not resubmit a new form.**

9. ☐ You submitted the attached letter, form or application into the Inmate Remedy System Box. That box is for the Inmate Remedy System forms only. Please place the letter, form or application into the US Mailbox or _____.

10. ☐ You cannot use the Inmate Remedy System form for DOC disciplinary charges or DOC disciplinary charge appeals.

11. ☐ You submitted your request to the person or department not authorized to handle the Inmate Request System form. The form must be placed into the **Inmate Remedy System Box** in order to be processed correctly.

12. ☐ Your request for Face Sheets, Progress Notes, and Psychological or Medical evaluations cannot be processed. That information is provided or conducted during specific times during your incarceration.

13. ☐ Your request for an updated adjusted Max Date and/or Parole Eligibility Date (PED) is being returned because that information is now provided on a monthly basis on your Inmate Trust Account Statement for **informational purposes only**. If you feel your max and/or parole information is in error, justify the error and submit another Inmate Remedy System form. It should also be noted that your **work & minimum** credits **DO NOT** get updated at the same time as your Inmate Pay.

14. ☐ You cannot write or mark in the shaded area of the Inmate Remedy System form.

15. ☐ Your form is a follow-up question or Appeal to a previous submitted form. You must re-submit your answered form, within 10 days of receipt, with additional information, within Part 4 and place it into the Inmate Remedy System Box for further processing.

16. ☐ This is a duplicate request that is not permitted. Staff is granted up-to a 30-day response time on all requests.

17. ☐ The facility uses an approved Institutional/Department form to handle this matter. The form is _____ _____ and the form can be received from your _____.

18. ☐ Other_____

Ex 5

NEW JERSEY STATE PRISON
SOCIAL SERVICES DEPARTMENT
MEMORANDUM

TO: Ms. C. DeCristi, Classification Supervisor

FROM: Crystal Raupp, Social Worker 1 CR

DATE: January 5, 2010

SUBJECT: Brown, Bobby #249446/722093B

Please be advised that I/M Brown, Bobby #249446/722093B (4A) has requested approval for an International Telephone Call with his daughter, Giulia Wolf who currently resides in Germany. I have verified the relationship through I/M Brown's Pre-Sentence Investigation Report. Please submit I/M Brown's request to the Prison Classification Committee at your earliest convenience. Thank you.

cc: I/M Brown, Bobby #249446/722093B (4A)
file

Ex. 3

)IFLET

Meeting Results - Inmate Notification

OIRNIICC

INSTIT CLASS COMM

From 01/14/2010 To 01/14/2010

ɜI#	Last Name	First Name	MI	SFX
)0722093B	BROWN	BOBBY	L	

ɔcation

JSP-NORTH-4 A-CELL 40; :

he results are as follows:

ɜquest Type	For (Reason)	Result	Date	Referral	Action Of Committee
IION	REV	DENIED	01/14/2010		REVIEW

Reasons/ Comments: DENIED INTERNATIONAL TELEPHONE CALL(S)WITH DAUGHTER GIULIA WOLF WHO CURRENTLY RESIDES IN GERMANY. /MF

Ex. 4

Form: IRSF 103
N.J.A.C. 10A:1-4

NEW JERSEY DEPARTMENT OF CORRECTIONS
INMATE REMEDY SYSTEM
CORRECTIVE ACTION FORM

Revised 1/2008

INMATE'S NAME: Brown SBI#: 722093 B

Location/Housing Unit: 4 A

The below corrective information should be used and followed when submitting for information to Institutional staff on a first time basis. Please take the action noted next to the letter X.

1. ☐ You must complete the following form marked below and place it into the correct box or send by Truck Mail.

   ☐ Education/Law Library Form and Box.
   ☐ Office of the Ombudsman, Request Form and Box.
   ☐ DOC Government Records Request Form (OPRA)
   ☐ DOC, Health Services Request Form and Box (MR-007)
   ☐ I/M Claim for Lost, Damage Prop (Form 943-1)
   ☐ Request for copies of Medical/Dental Records (MR 022, 301-XII)

2. ☐ You must submit a NJDOC Job Change Form. Once you have completed the form, it must be handed in to your detail supervisor. **Only** the detail supervisor can turn your request into Classification; **OR** A Staff member must submit a staff referral. The staff member must deliver the referral to the appropriate department. **ONLY** staff members can follow-up on completed forms.

3. ☐ Please see your Unit Social Worker to complete the appropriate forms for programs, other related services, and information to include but not be limited to: Social Security Card, Birth Certificate, ISP, ASI/TC, CRP process, Cage Your Rage, FOV and Thinking for a Change.

4. ☐ The form you submitted did not contain **SPECIFIC** information. Please add additional information and resubmit.

5. ☐ Your Inmate Remedy System form contained more than one (1) question, which cannot be handled on the same form. Please familiarize yourself with information on the Remedy System that is listed in the Inmate Handbook and resubmit another Inmate Remedy System form.

6. ☐ ~~Your Inmate Remedy System~~ form was deposited into the _____ Box. Please place your Inmate Remedy System form into the Box Marked "~~Inmate Remedy System Box~~".

7. ☑ To process, correct or update the NJDOC Telephone IPIN system you need to follow the below process: ~~(Up to 30 days to process forms)~~
   ☐. NJDOC IPIN Assignments UPDATES will be completed on a quarterly basis within your current facility.
   ☑. Telephone System Discrepancy form can be completed at any time, please return/deposit into the _____
   Debit/collect calls can be made. Place number on IPIN LIST.

8. ☐ The information that you submitted must be placed on the **Inmate Remedy System** form and placed into the **Inmate Remedy System Box.** This will ensure proper tracking of your request. **If the form is a similar question or a possible duplicate, please do not resubmit a new form.**

9. ☐ You submitted the attached letter, form or application into the Inmate Remedy System Box. That box is for the Inmate Remedy System forms only. Please place the letter, form or application into the US Mailbox or _____.

10. ☐ You cannot use the Inmate Remedy System form for DOC disciplinary charges or DOC disciplinary charge appeals.

11. ☐ You submitted your request to the person or department not authorized to handle the Inmate Request System form. The form must be placed into the **Inmate Remedy System Box** in order to be processed correctly.

12. ☐ Your request for Face Sheets, Progress Notes, and Psychological or Medical evaluations cannot be processed. That information is provided or conducted during specific times during your incarceration.

13. ☐ Your request for an updated adjusted Max Date and/or Parole Eligibility Date (PED) is being returned because that information is now provided on a monthly basis on your Inmate Trust Account Statement for **informational purposes only**. If you feel your max and/or parole information is in error, justify the error and submit another Inmate Remedy System form. It should also be noted that your **work & minimum** credits **DO NOT** get updated at the same time as your Inmate Pay.

14. ☐ You cannot write or mark in the shaded area of the Inmate Remedy System form.

15. ☐ Your form is a follow-up question or Appeal to a previous submitted form. You must re-submit your answered form, within 10 days of receipt, with additional information, within Part 4 and place it into the Inmate Remedy System Box for further processing.

16. ☐ This is a duplicate request that is not permitted. Staff is granted up-to a 30-day response time on all requests.

17. ☑ The facility uses an approved Institutional/Department form to handle this matter. The form is Tel 005 _____ and the form can be received from your _____.

18. ☐ Other _____

New Jersey Department of Corrections
Telephone System Discrepancy Form & Attorney Change Form

Inmate Name: Bo y Brown SBI#: 722093b Housing Location: 4A
IPIN Number: 526835 Date: 1·19·2010 Signature: Bobby Brown

If you are reporting a problem with your IPIN, please complete the following: Be specific.

Telephone number(s) being called: _____

Location of Inmate Telephone being used: _____ Date: _____ Time of call: _____

Exact nature of problem and/or concern. What message are you hearing when attempting to call this particular number?

I have two phone numbers I wish to add to my phone list however, they are "international" numbers (Germany). Is there anything in place for inmates in my situation? The number is for my daughter.

If you are reporting a problem with a telephone in your unit, please complete the following:

Location of the Inmate Telephone being used: _____
Circle what may need to be repaired: No dial tone; Broken Handset; Buttons not working; Other_____

NOTE: There are reasons that may cause your call to disconnect. For example:

- **Accepting call waiting or call waiting tone**
- **Call forwarding**
- **Pushing or tampering with buttons, switch hook or receiver during call**
- **Picking up or hanging up a second phone on the called party end or attempting to make a 3-way call**
- **Calling cordless phones or cellular phones**

Attorney Add:
Attorney Name: _____ Phone Number: (____) _____
Street Address: _____ City and State: _____
Attorney Delete:
Attorney Name: _____ Phone Number: (____) _____

PLEASE DO NOT WRITE BELOW THIS LINE

Telephone Discrepancy & Attorney Change Response Form:

Your Attorney has been (circle one) added/deleted from your IPIN as you requested.

One of the following answers applies to your complaint:

_____ The customer has a collect block from their telephone company and they must contact them for further assistance.

_____ The customer must contact Global Tel*Link to establish a pre-paid account at 1-800-483-8314 or 1-866-230-7761

_____ The telephone number you are trying to call has been disconnected or is no longer in service.

_____ The telephone number you are attempting to call is not on your current IPIN list. You may add this number during the next change period in _____

_____ The problem has been resolved and calls can now be made.

Other: No International Calls through phone System

Service Administrator: _____ **Date:** 1/21/10

TEL-005 (11-07) Distribution: White: SAT Yellow: Inmate

Ex. 7

New Jersey Department of Corrections
Telephone System Discrepancy Form & Attorney Change Form

Inmate Name: Bobby Brown SBI#: 722093b Housing Location: 4A
IPIN Number: 526835 Date: 1-22-2012 Signature: Bobby Brown

If you are reporting a problem with your IPIN, please complete the following: Be specific.

Telephone number(s) being called: [redacted] Daughters mother [redacted] Daughter

Location of Inmate Telephone being used: 4A Date: _____ Time of call: _____

Exact nature of problem and/or concern. What message are you hearing when attempting to call this particular number?

Sir: can these numbers be placed on my list once the approval month arrive? These are foreign (International numbers to Germany). There is not enough boxes for the digits. "(1) box. less. I can pay for my own calls pre-paid or debit.

If you are reporting a problem with a telephone in your unit, please complete the following:

Location of the Inmate Telephone being used: _____
Circle what may need to be repaired: No dial tone; Broken Handset; Buttons not working; Other International calls

NOTE: There are reasons that may cause your call to disconnect. For example:

- **Accepting call waiting or call waiting tone**
- **Call forwarding**
- **Pushing or tampering with buttons, switch hook or receiver during call**
- ~~**Picking up or hanging up a second phone on the called party end or attempting to make a 3-way call**~~
- **Calling cordless phones or cellular phones**

Attorney Add:
Attorney Name: _____ Phone Number: ( ) _____
Street Address: _____ City and State: _____
Attorney Delete:
Attorney Name: _____ Phone Number: ( ) _____

PLEASE DO NOT WRITE BELOW THIS LINE

Telephone Discrepancy & Attorney Change Response Form:

Your Attorney has been (circle one) added/deleted from your IPIN as you requested.

One of the following answers applies to your complaint:

_____ The customer has a collect block from their telephone company and they must contact them for further assistance.

_____ The customer must contact Global Tel*Link to establish a pre-paid account at 1-800-483-8314 or 1-866-230-7761

_____ The telephone number you are trying to call has been disconnected or is no longer in service.

_____ The telephone number you are attempting to call is not on your current IPIN list. You may add this number during the next change period in _____

_____ The problem has been resolved and calls can now be made.

Other: No International calls

Only North American dialing patterns will work

Service Administrator: _____ **Date:** 1/26/12

TEL-005 (11-07) Distribution: White: SAT Yellow: Inmate

New Jersey Department of Corrections
Telephone System Discrepancy Form & Attorney Change Form

Inmate Name: Bobby Brown SBI#: 722093b Housing Location: 4A
IPIN Number: 326835 Date: 1-22-2012 Signature: Bobby Brown
If you are reporting a problem with your IPIN, please complete the following: Be specific.
Telephone number(s) being called: 0176-68-93-2656 (Daughter's mother) & 0176-75-63-7138 (Daughter)
Location of Inmate Telephone being used: 4A Date: _____ Time of call: _____

Exact nature of problem and/or concern. What message are you hearing when attempting to call this particular number?

Sir: can these numbers be placed on my list once the approval month arrive? These are foreign (International numbers to Germany). There is not enough boxes for the digits. (1) box. less I can pay for my own calls pre-paid or debit.

If you are reporting a problem with a telephone in your unit, please complete the following:

Location of the Inmate Telephone being used: _____
Circle what may need to be repaired: No dial tone; Broken Handset; Buttons not working; Other International calls

NOTE: There are reasons that may cause your call to disconnect. For example:

- **Accepting call waiting or call waiting tone**
- **Call forwarding**
- **Pushing or tampering with buttons, switch hook or receiver during call**
- **Picking up or hanging up a second phone on the called party end or attempting to make a 3-way call**
- **Calling cordless phones or cellular phones**

Attorney Add:
Attorney Name: _____ Phone Number: (____) _____
Street Address: _____ City and State: _____
Attorney Delete:
Attorney Name: _____ Phone Number: (____) _____

PLEASE DO NOT WRITE BELOW THIS LINE

Telephone Discrepancy & Attorney Change Response Form:

Your Attorney has been (circle one) added/deleted from your IPIN as you requested.

One of the following answers applies to your complaint:

_____ The customer has a collect block from their telephone company and they must contact them for further assistance.

_____ The customer must contact Global Tel*Link to establish a pre-paid account at 1-800-483-8314 or 1-866-230-7761

_____ The telephone number you are trying to call has been disconnected or is no longer in service.

_____ The telephone number you are attempting to call is not on your current IPIN list. You may add this number during the next change period in _____

_____ The problem has been resolved and calls can now be made.

Other: No International calls

Only North American dialing patterns will work

Service Administrator: _____ **Date:** 1/26/12

TEL-005 (11-07) Distribution: White: SAT Yellow: Inmate

Ex. 8

G-14

INMATE CONTACT FORM 8 6

1. INSTITUTIONAL I.D.: NJSP

2. STAFF I.D.:

3. DATE OF CONTACT: 11/29/10

4. INMATE NAME: Brown Bobby

5. S.B.I. # 722093B

6. INMATE LOCATION: 4A-31

7. REASON FOR CONTACT: 16

11 Intake/Orientation
12 Administrative Referral
13 Classification Preparation
14 Formalized Counseling Session (Individual)
15 Routine Meeting
16 Inmate Request
17 Other Inmate
18 Correction Officer Referral
19 Community Agency Referral
20 Family Referral
21 Other Institutional Staff Referral
22 Crisis Intervention
99 Other _____

8. PROBLEM IDENTIFICATION (Check those Applicable)

19 -- Drug
20 -- Alcohol
~~21 -- Homosexual Assault Behavior~~
22 -- Mental/Emotional
23 -- Administration
24 -- Custody
25 -- Community Release
26 -- Parole
27 -- Furlough
28 -- Death Bed/Funeral
29 -- Work Release
30 -- Medical
31 -- Family
32 -- Adjustment Committee
33 -- Legal/Court
34 -- Business Office
35 -- Claims
36 -- Mailroom
37 -- Institutional Behavior Attitude
38 -- Programming Opportunities
39 -- Institutional Job Assignment
40 -- Institutional Housing Assignment
41 -- Institutional Time Discrepancy
42 -- Custody Status
43 -- None
44 -- Other Unannounced call

9. REFERRAL COMPLETED TO:
(Check those Applicable)

45 -- Classification Counselor
46 -- Classification Committee
47 -- Business Office
48 -- Psychologist/Psychiatrist
49 -- Work Release
50 -- Educational/Vocational Program
51 -- Medical/Dental
52 -- Custody
53 -- Furlough Coordinator
54 -- Institutional Parole Officer
55 -- Parole Board Counselor
56 -- Outside Agency
57 -- Community Treatment Services
58 -- Inmate Association
58 -- Other _____
60 -- Referral Not Necessary

10. INDICATE WHICH SERVICE WAS PROVIDED:
(Check those Applicable)

61 -- Report Written
62 -- Information Provided
63 -- Counseled Inmate
64 -- Informal Communication
65 -- Other _____

11. INDICATE FUTURE SERVICE PLANS:

66 -- Follow-up with the inmate
67 -- Follow-up of the Referral
68 -- Other _____

See attached.

COMMENTS: As of today 11/29/10, I cannot schedule you a call because you do not have enough money in your account to pay for the call. [illegible]

Ex. 11

PLEASE SUBMIT THIS FORM INTO THE INMATE REMEDY BOX ONLY TO BE PROCESSED
[SÍRVASE PRESENTAR ESTE FORMULARIO EN LA CAJA DE REMEDIO DEL CONFINADO SOLAMENTE PARA SER TRAMITADO]

Form: IRSF 101
N.J.A.C. 10A:1-4

Revised 1/2008

NEW JERSEY DEPARTMENT OF CORRECTIONS
[DEPARTMENTO DE CORRECCIONES DE NUEVA JERSEY]

INMATE REMEDY SYSTEM FORM
[FORMULARIO DEL SISTEMA DE REMEDIO DEL CONFINADO]

PART [PARTE] 1 INMATE'S REMEDY OR COMPLAINT AREA:
[ÁREA DE REMEDIO O QUEJA DEL CONFINADO]

TYPE OF REQUEST (Only Check one box) [TIPO DE PETICIÓN] (Llene solamente una cajita)
☒ **ROUTINE INMATE REQUEST** [PETICIÓN RUTINARIA DEL CONFINADO]
☐ **INTERVIEW REQUEST** [PETICIÓN PARA UNA ENTREVISTA]

INMATE'S NAME: Bobby Brown [NOMBRE DEL CONFINADO]
SBI NUMBER: 722093b [NÚMERO DE SBI]
INSTITUTION: N.J.S.P. [INSTITUCIÓN]
HOUSING UNIT: 4A [UNIDAD DE VIVIENDA]
DATE: 2/8/10 [FECHA]

Clarification
Act initiator: I have requested telephone call through the social worker Department. The Unit social worker [illegible] submitted the request & it was denied without reason. I filled out the request letter have disregard & twice it was denied stating "no international calls" Emergency" to my daughter. I again request that I be able to make the call through the Social Worker Department on a need be basis. I can pay for my own calls, so I am requesting again to make phone calls in hopes that the original decision to deny me will be reconsidered. Bobby Brown

CR & BD file No action taken on this form. DOC Corrective Action form issued with paragraph(s) #_____ marked.
[No se tomó ninguna medida en este formulario. Se proveyó el formulario de Acción Correctiva del DOC con el (los) párrafo(s) #_____ indicado(s).]

PART [PARTE] 2 THE ABOVE INMATE INFORMATION WAS DETERMINED BY THE COORDINATOR AS ONE OF THE FOLLOWING:
[EL COORDINADOR DETERMINÓ QUE LA INFORMACIÓN ANTERIOR DEL CONFINADO ES UNO DE LOS SIGUIENTES]

☐ **ROUTINE INMATE REQUEST** [PETICIÓN RUTINARIA DEL CONFINADO]
☐ **INTERVIEW REQUEST** [PETICIÓN PARA UNA ENTREVISTA]

• ROUTINE OR URGENT
[RUTINARIO O URGENTE]

RECEIVED BY: PC [RECIBIDO POR]
SUBJECT OF REQUEST: Family [illegible] [TEMA DE LA PETICIÓN]
DATE FORWARDED TO DEPARTMENT: 2/11/10 [FECHA EN QUE SE ENVIÓ AL DEPARTAMENTO]
DATE RESPONSE RETURNED TO I/M: (Rm 101) 2-19 [FECHA EN QUE SE DEVOLVIÓ AL CONFINADO]
DEPARTMENT RESPONSIBLE: S/C Services [DEPARTAMENTO RESPONSABLE]
CASE NUMBER: [NÚMERO DEL CASO] YEAR [AÑO] 10 MONTH [MES] 02 EXCEL LINE [LÍNEA DE EXCEL] 229

PART [PARTE] 3 STAFF RESPONSE AREA [ÁREA DE RESPUESTA DEL PERSONAL]:

The Bobby Brown request is denied. According to
NJAC 10A:18-5 the Social Service Department is authorized
to provide emergency telephone calls only. The above
request is not of immediate nature.

STAFF SIGNATURE [FIRMA DEL PERSONAL] _____ DATE [FECHA] _____
SIGNATURE OF ASST SUPT OR APPROPRIATE ADMINSTRATIVE DESIGNEE [FIRMA DEL SUBSUPT O LA PERSONA ADMINISTRATIVA CORRESPONDIENTE DESIGNADA POR ÉL] _____ DATE [FECHA] 2/12/10

Attachments: From Inmate: _____ [Documentos adjuntos: Del Confinado]
From Staff: _____ [Del Personal]
DOC Staff Response forms: _____ [Formularios de Respuesta del Personal del DOC]

PART [PARTE] 4 INMATE'S ADMINISTRATIVE APPEAL INFORMATION [INFORMACIÓN DE APELACIÓN ADMINISTRATIVA DEL CONFINADO]:

G-14

INMATE CONTACT FORM 8 6

1. INSTITUTIONAL I.D.: NJSP

2. STAFF I.D.:

3. DATE OF CONTACT: 0 2 / 1 0 / 1 1

4. INMATE NAME: Brown Bobby

5. S.B.I. # 722073C

6. INMATE LOCATION: 4A-31

7. REASON FOR CONTACT: 1 6

11 Intake/Orientation
12 Administrative Referral
13 Classification Preparation
14 Formalized Counseling Session (Individual)
15 Routine Meeting
16 Inmate Request
17 Other Inmate
18 Correction Officer Referral
19 Community Agency Referral
20 Family Referral
21 Other Institutional Staff Referral
22 Crisis Intervention
99 Other _____

8. PROBLEM IDENTIFICATION (Check those Applicable)

19 -- Drug
20 -- Alcohol
21 -- Homosexual Assault Behavior
22 -- Mental/Emotional
23 -- Administration
24 -- Custody
25 -- Community Release
26 -- Parole
27 -- Furlough
28 -- Death Bed/Funeral
29 -- Work Release
30 -- Medical
31 -- Family
32 -- Adjustment Committee
33 -- Legal/Court
34 -- Business Office
35 -- Claims
36 -- Mailroom
37 -- Institutional Behavior Attitude
38 -- Programming Opportunities
39 -- Institutional Job Assignment
40 -- Institutional Housing Assignment
41 -- Institutional Time Discrepancy
42 -- Custody Status
43 -- None
44 -- Other _____

9. REFERRAL COMPLETED TO:
(Check those Applicable)

45 -- Classification Counselor
46 -- Classification Committee
47 -- Business Office
48 -- Psychologist/Psychiatrist
49 -- Work Release
50 -- Educational/Vocational Program
51 -- Medical/Dental
52 -- Custody
53 -- Furlough Coordinator
54 -- Institutional Parole Officer
55 -- Parole Board Counselor
56 -- Outside Agency
57 -- Community Treatment Services
58 -- Inmate Association
58 -- Other _____
60 -- Referral Not Necessary

10. INDICATE WHICH SERVICE WAS PROVIDED:
(Check those Applicable)

61 -- Report Written
62 -- Information Provided
63 -- Counseled Inmate
64 -- Informal Communication
65 -- Other _____

11. INDICATE FUTURE SERVICE PLANS:

66 -- Follow-up with the inmate
67 -- Follow-up of the Referral
68 -- Other _____

COMMENTS: Your case is scheduled for 2/12/11 at 9am.

Ex. 17

G-14

INMATE CONTACT FORM 8 6

1. INSTITUTIONAL I.D.: NJSP

2. STAFF I.D.:

3. DATE OF CONTACT: 03/08/11

4. INMATE NAME: Brown, Bobby

5. S.B.I. # 722093B

6. INMATE LOCATION: 4A-31

7. REASON FOR CONTACT: 1 6

11 Intake/Orientation
12 Administrative Referral
13 Classification Preparation
14 Formalized Counseling Session (Individual)
15 Routine Meeting
16 Inmate Request
17 Other Inmate
18 Correction Officer Referral
19 Community Agency Referral
20 Family Referral
21 Other Institutional Staff Referral
22 Crisis Intervention
99 Other _____

8. PROBLEM IDENTIFICATION (Check those Applicable)

19 -- Drug
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21 -- Homosexual Assault Behavior
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27 -- Furlough
28 -- Death Bed/Funeral
29 -- Work Release
30 -- Medical
31 -- Family
32 -- Adjustment Committee
33 -- Legal/Court
34 -- Business Office
35 -- Claims
36 -- Mailroom
37 -- Institutional Behavior Attitude
38 -- Programming Opportunities
39 -- Institutional Job Assignment
40 -- Institutional Housing Assignment
41 -- Institutional Time Discrepancy
42 -- Custody Status
43 -- None
44 -- Other Call

9. REFERRAL COMPLETED TO:
(Check those Applicable)

45 -- Classification Counselor
46 -- Classification Committee
47 -- Business Office
48 -- Psychologist/Psychiatrist
49 -- Work Release
50 -- Educational/Vocational Program
51 -- Medical/Dental
52 -- Custody
53 -- Furlough Coordinator
54 -- Institutional Parole Officer
55 -- Parole Board Counselor
56 -- Outside Agency
57 -- Community Treatment Services
58 -- Inmate Association
58 -- Other _____
60 -- Referral Not Necessary

10. INDICATE WHICH SERVICE WAS PROVIDED:
(Check those Applicable)

61 -- Report Written
62 -- Information Provided
63 -- Counseled Inmate
64 -- Informal Communication
65 -- Other _____

11. INDICATE FUTURE SERVICE PLANS:

66 -- Follow-up with the inmate
67 -- Follow-up of the Referral
68 -- Other _____

COMMENTS: [illegible] 3/25/11 at 9am. [illegible] 13 [illegible]

Ev. 13

G-14 **INMATE CONTACT FORM** 8 6

1. INSTITUTIONAL I.D.: NJSP

2. STAFF I.D.:

3. DATE OF CONTACT: 0 7 / 1 1 / 1 1

4. INMATE NAME: Brown, Bobby

5. S.B.I. # 722093B

6. INMATE LOCATION: 4A-31

7. REASON FOR CONTACT: 1 6

11 Intake/Orientation
12 Administrative Referral
13 Classification Preparation
14 Formalized Counseling Session (Individual)
15 Routine Meeting
16 Inmate Request
17 Other Inmate
18 Correction Officer Referral
19 Community Agency Referral
20 Family Referral
21 Other Institutional Staff Referral
22 Crisis Intervention
99 Other _____

8. PROBLEM IDENTIFICATION (Check those Applicable)

19 -- Drug
20 -- Alcohol
21 -- Homosexual Assault Behavior
22 -- Mental/Emotional
23 -- Administration
24 -- Custody
25 -- Community Release
26 -- Parole
27 -- Furlough
28 -- Death Bed/Funeral
29 -- Work Release
30 -- Medical
31 -- Family
32 -- Adjustment Committee
33 -- Legal/Court
34 -- Business Office
35 -- Claims
36 -- Mailroom
37 -- Institutional Behavior Attitude
38 -- Programming Opportunities
39 -- Institutional Job Assignment
40 -- Institutional Housing Assignment
41 -- Institutional Time Discrepancy
42 -- Custody Status
43 -- None
44 -- Other International Call

9. REFERRAL COMPLETED TO:
(Check those Applicable)

45 -- Classification Counselor
46 -- Classification Committee
47 -- Business Office
48 -- Psychologist/Psychiatrist
49 -- Work Release
50 -- Educational/Vocational Program
51 -- Medical/Dental
52 -- Custody
53 -- Furlough Coordinator
54 -- Institutional Parole Officer
55 -- Parole Board Counselor
56 -- Outside Agency
57 -- Community Treatment Services
58 -- Inmate Association
58 -- Other _____
60 -- Referral Not Necessary

10. INDICATE WHICH SERVICE WAS PROVIDED:
(Check those Applicable)

61 -- Report Written
62 -- Information Provided
63 -- Counseled Inmate
64 -- Informal Communication
65 -- Other _____

11. INDICATE FUTURE SERVICE PLANS:

66 -- Follow-up with the inmate
67 -- Follow-up of the Referral
68 -- Other _____

COMMENTS: Please resubmit when you have enough money in your account. As of 7/11/11, you have 3¢ in your account. Thank you

Ex. 14

G-14

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11. **INDICATE FUTURE SERVICE PLANS:**

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67 -- Follow-up of the Referral
68 -- Other _____

COM-MENTS: DBS room 100, 8/11/11 at 9Am

Sgt Clapp

Ex 15