

TRS Contract Status

Hamilton Telephone Company d/b/a Hamilton Telecommunications is operating the Rhode Island Relay under contract with the Rhode Island Public Utilities Commission. The term of the contract is effective November 1, 2011 through October 31, 2015 with the option for a one year renewal.

Hamilton provides TRS service for the State of Rhode Island from the Massachusetts Center located at 703 West Housatonic Street, Suite 148, Pittsfield, Massachusetts 01201-6634.

| Rhode Island Relay provides users with a complete service package including all features and services as detailed in this filing. Training for Communication Assistants is continual. Rhode Island Relay has also developed an outreach program for the State of Rhode Island with a team of staff people devoted to this function.

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