

On March 19, 2012 I made a contract with Prison call Solutions .. I paid them via debit card \$79.00 plus \$14.95 one time service charge for a total of \$93.95. I also paid \$50.00 for a local phone line in Tucson AZ (which I found out after 1 phone call was illegal and considered a felony) and \$6.95 one time service charge for a total of \$56.95. The two amounts totaling \$150.90. The local phone number they gave me was xxx-xxx-xxxx.and there was a code that I sent my son to use with this phone number ...he used it once and I thought OH WOW!!! this is great. Little did I know that is the only phone call that would ever be made on that service. He tried to use it again and it wouldn't go through ..I called them and complained.. "the real Company came on line" and at this point in time I do not think there is a real or honest Co. in any of this.. they told me to call them back and give them a address for this phone No. They told me, " if I tried to use this number it would be a felony. They wanted me to send them a real address for this number and to send it to this address Securus Teck 2214 E Eastland St Tuson, AZ 85719. No Company at that address by that namae. So I tried to cancel...and tried to cancel and tried to cancel until I was sick of it and got no where. I could not find a phone number to cancel it. Which leads me to what the current circumstances are. I received a over draft notice from the bank and my account has been dinged for another \$79.00. bringing the total to \$229.90 for what is one little phone call. I want all my money back plus the bank charges and I want this co to be shut down and fined a heavy fine. This is the information the Bank gave me when I called to find out what happened. Prison call Group phone NO. xxx-xxx-xxxx this is the message I got... Your call has been forwarded to a message answering service xxx-xxx-xxxx, please leave a message. This is what I remember from before, they do not call back. Prison call Group or Securus has more name than anyone can keep up with. I feel they have bilked a lot of people out of a lot of money knowing all along they are helping that unsuspecting person to commit a felony. I repeat I wan them closed down. plus I want my \$229.90 plus Bank Charges given back to me.