

this is my live chat with securus but was able to use it yesterday today they said this We do not allow calls from cons call home. For security reasons, we do not allow calls to go through call diverters. Calls from jails need to be secure and investigators need to be able to audit and track calls to recipients; therefore, there are strict rules about how calls can be routed outside of correctional facilities. We have detected that you are using a call diversion scheme to terminate calls; therefore, your usage has been blocked. Yes and it has been block. If you would like to receive calls on that number, you may send in proof of ownership, which can be a phone bill for that number. Received: To speak to a live representative, please contact us at 800-844-6591