

Kansas Relay Center

What is Kansas Relay Center?

Kansas Relay Center (KRC) is a public service which guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, specifically individuals who are deaf, deaf-blind, hard of hearing or have difficulty speaking, can communicate on the telephone via TTY/TDD, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish and Captioned Telephone in order to connect with family, friends or businesses with ease.

How does relay work?

Dial 7-1-1 or the appropriate toll-free number provided below to connect with KRC. A qualified Communication Assistant (CA) will ask for the area code and number of the person you wish to call and begin the relay call. Generally, the CA will voice the typed message from the text telephone (TDD/TTY) user to you. The CA relays your voiced message by typing it to the TDD/TTY user.

Captioned Telephone (CTS)

Captioned Telephone is ideal for individuals with hearing loss who are able to speak for themselves. A captioned telephone works like any other telephone with an essential difference: it allows you to listen as well as read every word the other party says throughout the conversation on the display window. To call a Captioned Telephone user, dial: 7-1-1 or 1-877-243-2823.

How do I apply for specialized equipment?

The Kansas Telecommunication Access Program offers amplified phones, TTYs, Voice Carry Over (VCO) phones, Captioned Telephones and other equipment to eligible individuals in Kansas who are deaf, deaf-blind, hard of hearing, or have difficulty with speech, mobility and cognitive functions. For more information, visit <http://www.kansastap.org> or call 1-785-234-0200 (V) or 1-785-234-0207 (TTY).

Access Numbers:

Dial 7-1-1 or
TTY/Voice: 1-800-766-3777
Spanish: 1-866-305-1343
Speech-to-Speech: 1-866-305-1344
Spanish STS: 1-866-305-1343

Customer Service:

V/TTY: 1-866-735-2957
ksrelay@hamiltonrelay.com
www.kansasrelay.com

There is no charge to access Kansas Relay, although standard long distance charges apply.



Kansas Relay Center

What is Kansas Relay Center?

Kansas Relay Center (KRC) is a public service which guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, specifically individuals who are deaf, deaf-blind, hard of hearing or have difficulty speaking, can communicate on the telephone via TTY/TDD, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish and Captioned Telephone in order to connect with family, friends or businesses with ease.

How does relay work?

Dial 7-1-1 or the appropriate toll-free number provided below to connect with KRC. A qualified Communication Assistant (CA) will ask for the area code and number of the person you wish to call and begin the relay call. Generally, the CA will voice the typed message from the text telephone (TDD/TTY) user to you. The CA relays your voiced message by typing it to the TDD/TTY user.

Captioned Telephone (CTS)

Captioned Telephone is ideal for individuals with hearing loss who are able to speak for themselves. A captioned telephone works like any other telephone with an essential difference: it allows you to listen as well as read every word the other party says throughout the conversation on the display window. To call a Captioned Telephone user, dial: 7-1-1 or 1-877-243-2823.

How do I apply for specialized equipment?

The Kansas Telecommunication Access Program offers amplified phones, TTYs, Voice Carry Over (VCO) phones, Captioned Telephones and other equipment to eligible individuals in Kansas who are deaf, deaf-blind, hard of hearing, or have difficulty with speech, mobility and cognitive functions. For more information, visit <http://www.kansastap.org> or call 1-785-234-0200 (V) or 1-785-234-0207 (TTY).

Access Numbers:

Dial 7-1-1 or
TTY/Voice: 1-800-766-3777
Spanish: 1-866-305-1343
Speech-to-Speech: 1-866-305-1344
Spanish STS: 1-866-305-1343

Customer Service:

V/TTY: 1-866-735-2957
ksrelay@hamiltonrelay.com
www.kansasrelay.com

There is no charge to access Kansas Relay, although standard long distance charges apply.



Kansas Relay Center

What is Kansas Relay Center?

Kansas Relay Center (KRC) is a public service which guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, specifically individuals who are deaf, deaf-blind, hard of hearing or have difficulty speaking, can communicate on the telephone via TTY/TDD, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish and Captioned Telephone in order to connect with family, friends or businesses with ease.

How does relay work?

Dial 7-1-1 or the appropriate toll-free number provided below to connect with KRC. A qualified Communication Assistant (CA) will ask for the area code and number of the person you wish to call and begin the relay call. Generally, the CA will voice the typed message from the text telephone (TDD/TTY) user to you. The CA relays your voiced message by typing it to the TDD/TTY user.

Captioned Telephone (CTS)

Captioned Telephone is ideal for individuals with hearing loss who are able to speak for themselves. A captioned telephone works like any other telephone with an essential difference: it allows you to listen as well as read every word the other party says throughout the conversation on the display window. To call a Captioned Telephone user, dial: 7-1-1 or 1-877-243-2823.

How do I apply for specialized equipment?

The Kansas Telecommunication Access Program offers amplified phones, TTYs, Voice Carry Over (VCO) phones, Captioned Telephones and other equipment to eligible individuals in Kansas who are deaf, deaf-blind, hard of hearing, or have difficulty with speech, mobility and cognitive functions. For more information, visit <http://www.kansastap.org> or call 1-785-234-0200 (V) or 1-785-234-0207 (TTY).

Access Numbers:

Dial 7-1-1 or
TTY/Voice: 1-800-766-3777
Spanish: 1-866-305-1343
Speech-to-Speech: 1-866-305-1344
Spanish STS: 1-866-305-1343

Customer Service:

V/TTY: 1-866-735-2957
ksrelay@hamiltonrelay.com
www.kansasrelay.com

There is no charge to access Kansas Relay, although standard long distance charges apply.

