

# How to make long distance work for you.

## **Step One - Determine your call patterns.**

Do you call long distance often?

If yes, where do you call? In-State? Out-of-State?

What time of day do you make these calls?

## **Step Two – Shop around.**

Call different long distance companies. Tell them your long distance calling patterns. They may have a calling plan that fits your calling patterns.

## **Step Three – Choose the best rate plan that fits your call patterns.**

Inform long distance carrier that you are a TTY/VCO user. Many long distance companies have TTY/VCO user discounts. Also tell them that you use the relay and want the same calling plan rates for your relay calls.

## **Step Four – Call your relay’s Customer Service Department and tell them which long distance company you prefer to use.**

Also tell Customer Service about any calling plans you have with your long distance company.

## **Step Five – Pay attention to rate changes.**

Long distance companies are competing for your business. Rates and calling plans are constantly changing. From time to time, check back with your long distance carrier, as well as others, to see if they have a better plan that can save you more money.

**\*\*NOTE: IF YOU DO NOT CALL YOUR CARRIER AND LET THEM KNOW YOU ARE THEIR CUSTOMER AND USE RELAY YOU WILL BE BILLED AT A HIGHER RATE.**

Listed below are the Long Distance Companies that are currently offered through the relay and their customer service numbers: