

GTL has blocked calls to my existing number that I have received calls from a family member for over 26 years. Now they are telling me that it has to be on a pre pay basis just to bilk you out of a few more dollars a month. It makes it so hard stay in touch with loved ones when you are on a fixed income. They should not do that if you pay your bill on time every month and need to receive unlimited inmate calls collect through your home land line provider. They recently moved my family member from 1/12 hour travel time to visit to 4 hr travel time. Now they want to cut the phone calls off or on pre pay that's just wrong.