

Sports Nightly

- » Keep up-to-date with everything you want to know about Nebraska Sports with Sports Nightly and host Jeff Culhane.
- » Sports Nightly is a statewide sports talk show exclusive to Husker Sports. Broadcast on a minimum of 24 stations statewide, Monday through Friday 6 p.m. to 9 p.m., Sports Nightly is a Husker fan's source to all the behind the scene information. Jeff will talk with a variety of Nebraska coaches and other local sports talents and authorities.



Relay service starts with your preference

To help you get the best possible experience while using the telephone, take a look at all the preference types and use the one that best fits your needs.

	Deaf or Hard-of-Hearing	Speech-Disabled	Deaf-Blind	Hearing Voice Caller	Spanish Deaf or Hearing
Dial 7-1-1*	✓	✓	✓	✓	✓
TTY Relay	✓				✓
Video Relay	✓				✓
Internet Relay	✓		✓		✓
Voice Carry-Over	✓				✓
Hearing Carry-Over		✓			
Captioned Telephone (CapTel)	✓				✓
WebCapTel	✓				✓
TeleBraille			✓		

* 7-1-1 and alternate toll-free relay numbers

7-1-1 is a statewide telephone number that relay users dial to connect with Nebraska Relay. It is available anywhere in Nebraska and on any type of telephone, including cell phones. Some buildings with a PBX telephone system (often in hotels and offices that have extension numbers) make reaching 7-1-1 not possible. If you are unable to connect to 7-1-1, please use the alternative number given for each type of relay service call.

TTY to Voice	▶ 1-800-833-7352
Voice to Relay user	▶ 1-800-833-0920
Voice Carry-Over	▶ 1-877-564-2481
Speech-to-Speech	▶ 1-888-272-5527
Hearing Carry-Over	▶ 1-800-833-7352
ASCII	▶ 1-888-696-0629
Deaf-Blind	▶ 1-800-833-7352
Spanish to Spanish	▶ 1-888-272-5528
Spanish to English	▶ 1-877-564-3503

Customer Profile makes relay work better for you

The Customer Profile allows users who access relay through a toll-free number to submit their user preferences such as:

- Frequently dialed numbers
- Emergency numbers
- Preferred carrier of choice
- Customer notes
- Many other preferences

Relay callers have the flexibility of updating their preferences as needed. User information is confidential and secure. A customer profile can be created on www.nebraskarelay.com/customerprofile or by requesting a form at Nebraska Relay Customer Service, 1-800-676-3777 (TTY, Voice, ASCII).

▶ www.nebraskarelay.com/customerprofile

Nebraska Specialized Telecommunications Equipment Program

Having the right equipment is crucial to ensuring that relay works for you. Nebraska Specialized Telecommunications Equipment Program (NSTEP) provides free equipment for Nebraska residents with qualifying disabilities that interfere with the use of the telephone. Individuals who are experiencing difficulty using their current telephone are encouraged to apply to receive assistive equipment from NSTEP. The program is offered as an outreach service of the Nebraska Commission for the Deaf and Hard of Hearing.

Find out more about NSTEP by visiting:

▶ www.nebraskarelay.com/nstep

Or call the Nebraska Commission for the Deaf and Hard of Hearing at:

▶ 1-800-545-6244 (Voice/TTY).

Other relay-related information

- Directory assistance.
- 900 toll-services.
- Emergency calls.
- Voice messages.
- International calls.

▶ www.nebraskarelay.com

Numbers to call for more information

Nebraska Relay Customer Service
▶ 1-800-676-3777 (TTY/Voice/ASCII)

Nebraska Relay Spanish Customer Service
▶ 1-800-676-4290 (TTY/Voice/ASCII)

CapTel Customer Service
▶ 1-888-269-7477 (Voice/CapTel/TTY)

CapTel Spanish Customer Service
▶ 1-866-670-9134 (Voice/CapTel/TTY)

Sprint TTY Operator Service
▶ 1-800-855-4000



nebraskarelay.com

Nebraska Relay

711



What Works For You

Go with a Telephone Option that Works for You

The standard phone is not your thing.

- ▶ You want to “listen” by seeing or reading what the other person is saying.
- ▶ You cannot hear much but prefer to use your voice.
- ▶ You can hear but would like someone else to speak for you.

Nebraska Relay provides accessible telephone options with likely a choice that works for you. It is a free, completely confidential 24-hour service that makes the use of the telephone possible and a better experience for many thousands of citizens and visitors of the state who are deaf, hard of hearing, deaf-blind, speech-disabled, and hearing.

You probably won't need to write the Nebraska Relay phone number down. It's just three digits. **Dial 7-1-1** and you're connected to the service. Every time you reach **Nebraska Relay**, a qualified relay operator will make your preference work for you.



Helping you identify what works for you is why this brochure was created. You can begin by identifying your preference and then see the customized choices. Instructions on each relay service and additional information are available at www.nebraskarelay.com. If you do not have access to the Internet, you can call 1-800-676-3777 to request a brochure on the type of relay service you're interested in.



nebraskarelay.com

Read spoken words and type when “speaking”

- TTY to Voice** 7-1-1 or 1-800-833-7352
Person uses a TTY to type his/her conversation to a relay operator, who then reads the typed conversation aloud to a hearing person. The relay operator relays the hearing person’s spoken words by typing them to the TTY user.
► www.nebraskarelay.com/tty
- Internet-based Relay to Voice** www.sprintip.com
Sprint IP Relay allows callers to place relay calls over the Internet via their computer or laptop. There is no need for a text telephone. The web interface handles the conversation. Sprint IP Relay combines traditional relay service with the Internet.
► www.nebraskarelay.com/sprintip
- ASCII** 7-1-1 or 1-888-696-0629
Computer users can access Nebraska Relay directly. ASCII Split Screen is designed to allow high speed ASCII computer users and CAs to type and communicate simultaneously.
► www.nebraskarelay.com/ascii

Read captioned words while listening

- CapTel®** 7-1-1 (*CapTel callers will always be able to use 7-1-1*)
CapTel® is short for Captioned Telephone. CapTel phone users place calls in the same way when dialing with a traditional phone. CapTel uses voice recognition technology to display verbatim captions of the conversation of the telephone’s screen, allowing you to hear and read everything the person on the other line says to you!
► www.nebraskarelay.com/captel
- WebCapTel®** www.sprintcaptel.com
WebCapTel users enjoy telephone conversations with the convenience of online captions. Users make/receive phone calls with any telephone and view captions of the call in an Internet browser on a computer. It’s just like a traditional CapTel phone call, only a regular telephone is used and the captions are seen on a CapTel display screen.
► www.nebraskarelay.com/webcaptel

Type when “talking” and have words voiced by an assistant

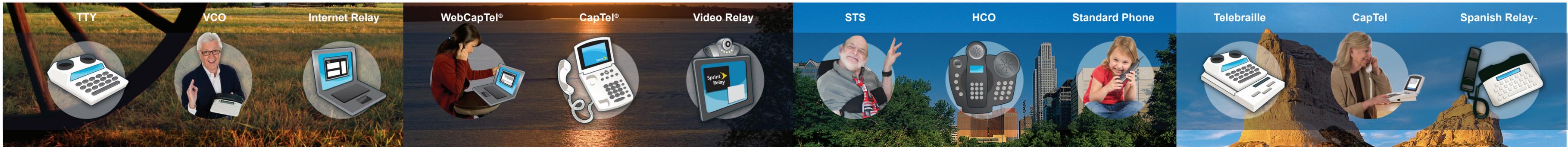
- Hearing Carry-Over** 7-1-1 or 1-800-833-7352
Hearing Carry-Over (HCO) allows speech-disabled users to listen to the person they are calling. The HCO user types his/her conversation for the relay operator to read to the standard telephone user.
► www.nebraskarelay.com/hco
- HCO to TTY** HCO users can listen while the relay operator reads aloud the TTY user’s typed message. The HCO user types his/her conversation directly to the TTY user.
► www.nebraskarelay.com/hcotty
- HCO to HCO** HCO users can contact other HCO users through Nebraska Relay. The relay operator reads aloud to both parties what is typed on each user’s TTY.
► www.nebraskarelay.com/hcohco

Standard telephone caller who wants to reach a relay user

- Standard phone** 7-1-1 or 1-800-833-0920
Standard telephone users can easily initiate calls to people who use do not use the standard telephone.
► www.nebraskarelay.com/voice
- To reach a CapTel user** 1-877-243-2823
► www.nebraskarelay.com/captel

Caller who is deaf and blind

- Tele-Braille** 7-1-1 or 1-800-833-7352
Users with hearing and vision disabilities who use specialized text-based telecommunications equipment can request slower typing speeds by the relay operator. For example, the user can ask for a typing speed of 15 words per minute.
► www.nebraskarelay.com/deafblind



Read spoken words and use voice when talking

- Voice Carry-Over** 7-1-1 or 1-877-564-2481
Voice Carry-Over (VCO) enables a hard-of-hearing or deaf person to speak directly to a hearing individual. When the hearing person speaks to you, the relay operator serves as the “ears” and types everything said to you on a TTY or text display.
► www.nebraskarelay.com/vco
- VCO to VCO** The relay operator will serve as both VCO users’ “ears” and type what each person says.
► www.nebraskarelay.com/vcotovco
- VCO to TTY** The relay operator will type what the VCO user say to the TTY user. The TTY user’s typed responses are sent directly to the VCO user.
► www.nebraskarelay.com/vcototty
- Two-Line VCO** Two-line VCO allows a deaf or hard-of-hearing person with two telephone lines to use one line for speaking directly to a hearing person while the second line is used to receive the hearing person’s direct typed responses. This feature provides a more natural flow of conversation without the pauses of single-line VCO calls.
► www.nebraskarelay.com/2linevco

Use sign language interpreter when “listening” and sign when “talking”

- Video Relay Service** 711.tv or www.sprintvrs.com
Sprint Video Relay Service (VRS) is an exciting new relay option. This allows natural telephone communication between sign language and voice telephone users. This service is easily accessible from home, the office, or while traveling. Communication flows through a qualified video interpreter via a stand-alone videophone with TV or desktop or laptop with videoconference capability. This requires high-speed Internet service, such as DSL, cable modem, or a mobile broadband modem.
► www.nebraskarelay.com/vrs

Use sign language interpreter when “listening” and use voice when talking

- VRS with VCO** vco.sprintvrs.tv or www.sprintvrs.com
Video Relay Service (VRS) with Voice Carry Over (VCO) allows a deaf or hard-of-hearing user, who prefers to voice for himself or herself, to speak directly to the other person while a video interpreter signs what the hearing person is saying. A person with some hearing would hear the other person talking.
► www.nebraskarelay.com/vrsvco

Talk and have assistance when words are not understood

- Speech-to-Speech** 7-1-1 or 1-888-272-5527
Individuals with a speech disability can make a Speech-to-Speech (STS) call. With STS, a relay operator serves as the speech-disabled user’s voice and repeats his/her responses to the other person if needed. There may be times when a STS user will be asked to repeat his/her message to ensure that it is conveyed correctly. The STS user hears the voice of the other person.
► www.nebraskarelay.com/sts

Caller who uses Spanish/Español

- Spanish-to-Spanish** 7-1-1 or 1-888-272-5528
Spanish-to-English 7-1-1 or 1-877-564-3503
Nebraska Relay offers relay service for Spanish-speaking relay users. TTY users can type in Spanish and the conversations will be relayed in Spanish or English to the other person.
Nebraska le ofrece el servicio de relevo a nuestros clientes en español. Los consumidores de TTY pueden escribir por máquina en español y las conversaciones serán retransmitidas en español y inglés.
► www.nebraskarelay.com/spanish



nebraskarelay.com

DIAL 7-1-1 to



www.nebraskarelay.com

CONNECT and CONVERSE

Easily

- Traditional TTY
- Speech-to-Speech
- Voice Carry-Over
- Captioned Telephone
- Hearing Carry-Over
- Internet Relay
- Spanish Relay
- TTY Payphone
- International Calls



LINCOLN MADISON BURT

THE SALVATION OF THE STATE IS WATCHFULNESS IN THE CITIZEN

CAGE KIMBALL NEMAHA



Full Telephone Accessibility



What is Nebraska Relay?

Nebraska Relay is a free service that provides full telephone accessibility to people who are deaf, hard-of-hearing, deafblind, or have a speech disability. This service allows text-telephone (TTY) or assistive equipment users to communicate with standard (voice) telephone users through specially trained relay operators.

Calls can be made to virtually anywhere in the world, 24 hours a day, 365 days a year with no restrictions on the number, length, or type of calls. All calls are **strictly confidential** and no records of any conversations are maintained.

Nebraska Relay is provided by Nebraska-based telephone companies collectively through a contract with Sprint.

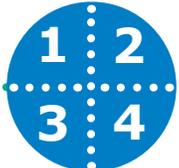
How Does Relay Work?



TTY user types her conversation to the relay operator.



Relay operator then voices TTY user's typed message to voice user.



After TTY user types "GA," it is voice user's turn to respond.

Relay operator relays voice user's spoken words by typing them back to TTY user.

