

My husband is in jail and he is housed less than 5 miles from my home and in the same zip code. I am paying almost \$10 for each phone call. I attempted to use Jail Call Services to offset the cost of the calls and they did not allow me to use the service. My husband was unable to call on that number. Although the call went through to my line it would not connect after pushing the appropriate number. I have talked to Jail Call Services and they have investigated and there is no problem with the number assigned to me. I have spent over 100 dollars in the last month on phone calls from my husband. The Global Tele link company should not have a monopoly on this they are charging an outrageous amount of money for phone calls that if were made from a payphone would only cost 50 cents. The families of the inmates are the ones paying out the money and trying to keep money on their books for commissary. We as the families of inmates should not be further punished by having to pay exorbitant prices for phone calls. In my case, I have 2 children who still need to speak to their father. How do you explain to your children that they cant talk to daddy cause it costs too much money? Please do not let these companies block the connection to cheaper services. Think of the families that are already suffering from the inmates being absent from the home.