



P.O. Box 220 • 254 Second Street • Ellerbe, North Carolina 28338-0220 • Phone (910) 652-2221 • Fax (910) 652-7700

October 12, 2012

Office of the FCC Secretary
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

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FCC Mail Room

RE: WC Docket No. 10-90, 2012 Annual ETC Filing

Dear Ms. Dortch:

Enclosed is the 2012 annual eligible telecommunications carrier report from Ellerbe Telephone Company. Ellerbe is a state designated eligible telecommunications carrier that operates in North Carolina and is regulated by the North Carolina Utilities Commission.

If there are any questions, I can be reached at 910.652.2221.

Sincerely,

Dan M. Bennett
President

Attachment

cc: USAC

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Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

 X My company was not required to collect this information in 2011.

 My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

 X My company was not required to collect this information in 2011.

 My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

 X My company was not required to collect this information in 2011.

 My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Ellerbe Telephone Company	North Carolina	230478

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,



[Signature of Corporate Officer]

Dan M. Bennett

[Printed Name of Corporate Officer]

President

[Title of Corporate Officer]

Date:

10/11/12

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Carrier's Name Ellerbe Telephone Company
Carrier's Address PO Box 220 Ellerbe, NC 28338-0220
Carrier's Telephone Number (910) 652-2221