

12-108

5011a 01

From: Eliot Greenwald
Sent: Friday, October 05, 2012 9:25 AM

Cc: Jeffrey Neumann; Diana Sokolow
Subject: FW: closed captioning

FILED/ACCEPTED

OCT 25 2012

Federal Communications Commission
Office of the Secretary

Eliot J. Greenwald
Attorney-Advisor
Disability Rights Office
Consumer and Governmental Affairs Bureau
Federal Communications Commission
(202) 418-2235
eliot.greenwald@fcc.gov

From: Erik Rosenthal [mailto:erik.biz@jeanerik.net]
Sent: Tuesday, October 02, 2012 9:46 PM
To: Eliot Greenwald
Subject: Re: closed captioning

Mr. Greenwald,

Let me mention that our tv set has a cc button on the remote, but we can only get closed captioning through the u-verse dvr, and that requires 22 button pushes.

Let me suggest that the rules for turning cc on and off should be a single button that toggles cc or at most two button pushes. Toggling it on and off is quite different from setting the manner in which cc is displayed (though u-verse mixes the two). I see no problem with going through menus to set the display.

Thanks again,

Erik Rosenthal

No. of Copies rec'd _____
List ABCDE _____