

Chairman Genachowski,

CG Docket Nos. 03-123 and 10-51

I am writing in response to the FCC's request for comments on the "Structure and practices of the video relay service (VRS) program and on proposed VRS compensation rates." I am very concerned that the changes being considered will destroy a program that is vitally important to people who are deaf or hard-of-hearing.

As stated in the subject line, I am not Deaf but do understand how important this matter is to the Deaf community. My wife is Deaf and depends on this service and technology to interact with a world which does not speak her language. I also depend on this service to communicate with her when I am not able to be with her in person. Any married man should understand the importance of fast and reliable communication with a spouse. When we have children, how will our family stay in contact with each other" How will we accomplish the everyday tasks that so many people take for granted--making doctor appointments, order pizza, etc" The world will all but become closed to the Deaf.

Thanks to VRS, my wife and our Deaf friends also have the option to call 911. Why would the FCC do anything to jeopardize this crucial service for the Deaf community" Would any of us hearing people give up our home and cell phones" This is essentially what this regulation would be imposing on the Deaf community.

I urge you to reconsider the proposals made in regards to the Video Relay Service and act on what is truly in the best interest of those who will be impacted the most: the Deaf community. Clarence Trescott