

Chairman Genachowski,

I have worked at Sorenson Communications, for a short but good 5 month, I have learned so much. Not only how important it is to help others, that are deaf/hard of hearing but what a big part my job is in their daily lives. I could not count how many times I have been thanked. This job makes me feel good walking out everyday knowing I did something to help someone. When I was younger I went to a school that in each class had deaf kids in it. I had to learn how to sign, and learn their ways of speaking. Let me tell you, It was difficult, they relyed on others to help them get their message across. They couldn't just picked up a phone and call their parents,friends,pharmacy, doctors. They rely on other people. With the CC phone, they are able to make their own phone calls! No need to feel like a bug to others by asking to help them with something, they feel the independence, the freedom of doing something on their own. It is a big important part of their day to day lives. Hard of hearing users are also very thankful for this. Sometimes a hearing aid isn't enough, when talking on the phone more that not, you cant understand what is being said. With CC they can get the full message across and understand what is being said.

My point, cutting the funding, is taking away something great for these people. They dont have many options out there and we are the best one out there by far.

Thank you for your time. Alissa Adderley