

Dear Commissioners -

I encourage you to make only modest changes to the VRS System. I am a VRS Interpreter and I believe the VRS system is working beautifully as it is.

Also,

Please do not ignore interpreters in your decision making -we are an important piece of the VRS puzzle and I hope that you will consider how your decisions about VRS will impact us.

Please do not change the rate. As an interpreter, I see first hand how VRS companies are stretching every dollar to continue to provide the top-quality service the Deaf and hard-of-hearing have grown accustomed to.

Please do not reduce choice in the VRS Program.

Please do not make rulings that result in substandard equipment for either video interpreters or for the Deaf.

In short, the VRS System is working and I see no need to change it.

Sincerely,

James MacFarlane