

I think it is ridiculous that you guys are making budget cuts on us while you guys already made 20% budget cuts in 2010. Do you realize the Deaf community relies heavily on this to communicate? Some of them are trying to have small businesses, they need this service to communicate with their clients or whatnot. Some customers like me live very far from my family and I use this to communicate with my family. My family is Deaf and we can't afford the expensive and lower quality video cameras to communicate with each other. We appreciate the service we have right now because it allows us to see each other and at same time connect with each other by communicating and it is vital to keep family bonds close. I'm sure you guys have families too, right? It isn't fair that you guys could use webcamera but rely more on audios so the video quality isn't that great as our videophones. We can't use the standard webcams because they usually are slow or blurry which causes frustration and difficult to connect with families. I will say NO to budget cuts and please do budget cuts somewhere else. Thanks.