

Chairman Genachowski,

I am an active member of the deaf and interpreting community...

VRS has become a necessary part of our lives. Job interviews are conducted, children's parents can talk to their doctors, families can connect with each other, students can talk to teachers, 911 calls happen all the time, home owners can call bankers and save their homes, etc etc etc.

It is appalling that any part of this professional and vital service is even in question. VRS is an entire industry employing and serving its community. It is absurd to move backwards and take away from an industry that is thriving!

When ever I am using the services of a Sorenson VRS interpreter (I mostly use this service), I am shocked at how accurate and professional they are. "Life" for 1000's of people happens because of their skill and the quality of the organizations that support them. If this is compromised in any way, life for deaf and hard of hearing people will be compromised as well. Again how can we go backwards!"

And please, there was such a small amount of abuse within the industry, and it was done by only a few. Can we alter all industries where abuse of power is found?"

I ask you to please leave this successful industry alone. It is in fact successful because it is a needed service that operates with integrity and the the highest level of skill.

Thank you for reading

Maria C. Elia Maria Elia