

Chairman Genachowski,

CG Docket Nos. 03-123 and 10-51

I have been married to a deaf man for 21 years and we have 5 children - one of whom has a chronic illness. It is so important to be able to communicate with him clearly and quickly. Can you imagine limitations being placed on how you communicate with your spouse" Or imagine that the only way to call your spouse suddenly has a inadequate connection that drops calls and skips parts of words" This is what you are asking of me.

I am a video interpreter who uses sign language to relay Video Relay Service (VRS). I see every day how vital this service is to Deaf people and the hearing people in their lives - doctors, family, Social Security, customers of Deaf owned business, and many others.

I understand the FCC is proposing changes to the VRS program. I am afraid these proposals will negatively impact the quality of service, interpreting, and equipment. I do not agree with your proposals!

VRS empowers deaf people to communicate on an equal basis with hearing people. Because of VRS, deaf people now have the opportunity to place calls and communicate the same way hearing people have been communicating for years.

I am afraid that if the FCC proposals go into effect, deaf people will not have choices in their equipment and will no longer have access to the quality VRS equipment we now use. I am also afraid that if your proposals go into effect, it will degrade the quality of service I provide, thereby affecting the level of functional equivalence deaf people experience and have come to rely on. These ideas are a huge step in the wrong direction. The FCC cannot consider their proposals to be a reasonable replacement for the high-quality, unique VRS technology we use every day. Let's keep VRS innovative and progressive. Grayce Fleet