

I am all for interoperability. However, each VRS provider should be able to have their customized videophone devices and software/application to encourage healthy competition amongst VRS providers to advance technological and software innovations to increase quality of VRS experience.

I support centralized enhanced iTRS database. That will manage user verifications, data such as e-911 info, address, name, etc.

As for proposed VRS rates, I do not have much information or know the details in depth to have my say on this matter. I can understand why VRS rates are adjusted to prevent inflated rates, fraud, abuse, and waste as long as it does not affect quality of overall VRS (quality of interpreter, technology, products, etc.).