

Chairman Genachowski,

CG Docket Nos. 03-123 and 10-51

my name is randy suttles from in 115 west main vienna,ohio 45159 so i need vrs that i used it lots of my times with vrs an interpreter to called business with everyhting that there really works good so far as smooth with open an commucations, better, understood, expressed, many actives to made me easy an commucation , called my children as grandpa too they are all full hearing expert i am deaf as easy commucation with vrs between my children and me that really very important , call 911 an emgery too , million with good reason service everywhere as my wife hearing too we always talked on each other with vrs plus plus keep our vrs present into the future for using commucations as really very important thank you randy suttles

I am writing to provide my comments on the FCC's Public Notice on the "Structure and practices of the video relay service (VRS) program and on proposed VRS compensation rates."

I am deaf and VRS is how I stay in touch with my family and friends who are not deaf. I'm sure hearing people don't think about what it means to be able to pick up the phone and call anyone any time or anywhere they want. But for me, this means everything. VRS has changed my life.

I am alarmed the FCC is proposing to dramatically change the VRS program. Why is the FCC going out of its way to fix something that isn't broken"

I think there are two crucial reasons to keep the current VRS system in place.

First, I like the company I do business with. I don't want to be forced to switch companies because the one I work with has gone out of business.

Second, I don't want to have to buy and set up my own VRS equipment. I got my equipment at no cost from my VRS provider. They installed it and continue to maintain it. It would be unfair to now shift this burden to me and other deaf people. If the government wants to prevent deaf people from connecting with others and using VRS, this is a good way to do it.

The VRS program works for people who are deaf. It's how we communicate every day with the hearing world and how the hearing world communicates with us. Any changes to the program must be in the best interest of deaf Americans. The changes being considered by the FCC are not. I hope that you will help prevent these changes from taking place. randy suttles