

Chairman Genachowski,

CG Docket Nos. 03-123 and 10-51

I am deaf. I use my videophone to communicate with my loved ones, my friends, colleagues and other people I need to call. I like that I can call these people any time of day and use my language - American Sign Language (ASL) - to communicate. Without the quality VRS service I receive, I would not be able to communicate with these people.

I understand the FCC is considering changes to VRS. I do not agree with the FCC's proposals. They would change the way I communicate and I am afraid the quality of VRS might suffer.

My focus is on quality VRS! I do not want to use "off-the-shelf" products and software that are not designed for deaf and hard-of-hearing users like myself. I like using technology that was created for deaf people. One of the aspects I like about my VRS equipment is that it gives me features that my hearing family and friends have. Also, the off-the-shelf equipment will exclude use by certain people, such as those who do not use computers or those who do not have the ability to purchase and maintain such equipment. (This will affect senior citizens and those with limited income).

I do not want the rate changes being considered by the FCC to go into effect and my ability to enjoy VRS as it now is to change.. I don't want the quality of service to change and for deaf people to have to take a step backwards. It is critical that the VRS program continues to deliver deaf-oriented products and quality service. Please do not take that away from us! Demetra Dupree