

Chairman Genachowski,

CG Docket Nos. 03-123 and 10-51

I do not agree with the Federal Communication Commission's (FCC) proposals to change the current Video Relay Service (VRS) program!

I use VRS for important business conversations - conversations I have in American Sign Language (ASL), which is my preferred language. VRS has given me an equal opportunity to compete in business. VRS has given me the ability to have meaningful and important conversations in my workplace. Without quality VRS, I would not be able to have these conversations or perform my professional responsibilities.

I enjoy the quality of the current videophone technology I use. The videophone was designed with me and my needs in mind. I am not in favor of having to use off-the-shelf VRS products and government-required software. This would dramatically change the way I (and other deaf people) use VRS. Hearing people would not stand for these changes to their phone service or equipment. The FCC should not consider changing our VRS service and equipment.

I am concerned that if the proposed rate changes being considered by the FCC take place, I will lose the quality service I now enjoy. I fear that VRS providers will not be able to continue to provide the service and features I've come to expect.

Again, I am opposed to the changes being considered. Quality VRS empowers me to perform my work responsibilities. Do not take this empowering technology away from me. Keep the parts of VRS that are working. carol zurek