

Chairman Genachowski,

CG Docket Nos. 03-123 and 10-51

I am deaf or hard-of-hearing and rely on Video Relay Service (VRS) for all my communication needs.

Part of the Americans with Disabilities Act's (ADA) promise to deaf Americans is functional equivalence. This mandate extends to functional equivalence in access to emergency 911 services. I am worried that the recent proposals by the Federal Communication Commission (FCC) would negatively impact deaf Americans' access to quality 911 services. I am concerned that the quality of VRS - especially during an emergency call - will be affected and that I might experience longer hold times waiting for an interpreter.

I am also concerned that if the FCC's proposals to go into effect, I will be required to use sub-standard VRS equipment - equipment that was not made specifically for me. I do not want to have to use government-required equipment and government-required software. I like the VRS equipment and I currently use! And I like choosing the VRS provider I want. Please do not change this!

I do not want the FCC's proposals to go into effect as I do not want the quality of my VRS to be impacted. Please maintain VRS as it currently is - with quality equipment, quality service, and quality interpreters. Please consider my comments before making changes to the way I access VRS and my 911 VRS services. Khara Austie