

Chairman Genachowski,

I am not in favor of the Federal Communication Commission's (FCC) recent proposals to change Video Relay Service (VRS).

I am a deaf or hard-of-hearing person who uses Video Relay Service (VRS) to do my work. VRS helps me perform my work using equipment that is similar hearing peoples' phones. This functionally-equivalent communication has been a wonderful technological development for those of us who use VRS. Without this reliable service I would not be able to do my job effectively.

I do not agree with the FCC's proposals to change the equipment we deaf people use on a daily basis. I want choice in my equipment and service. I do not want to be required use products developed for people who are hearing and software required by the government. I want to keep and continue using the unique, quality VRS technology I now use.

I do not agree with cutting rates paid to VRS providers. I'm afraid the FCC's proposals would put some VRS providers out of business, thus affecting the quality the quality VRS service I now use. Do not cut VRS providers' rates!

I want the FCC to continue to support VRS as it is today. I count on it for business as well as personal communication. Do not make the FCC's suggested changes! Gail Walsh