

Chairman Genachowski,

Dear Chairman Genachowski,

I am deaf. Video Relay Service (VRS) is how I maintain my relationships with my family and friends who are not deaf. To be able to contact my family and friends through VRS is crucial for me. I also use VRS at work to contact physicians, universities or other associates.

I would like to submit comments to the Federal Communication Commission's (FCC) on its Public Notice on the "Structure and practices of the video relay service (VRS) program and on proposed VRS compensation rates."

Deaf people communicate every day using VRS. I think changing the current VRS program is not in the best interest of deaf people.

I do not like the idea of changing the way we deaf people use VRS equipment. I do not want to be required to buy, install, and maintain my VRS equipment.

In addition, I want to continue to be able to choose my own VRS company. And I don't want other VRS companies to go out of business due to the FCC's proposals. This would greatly limit my options.

Again, I am opposed to the FCC's proposed changes! Please consider my feedback and the feedback of other deaf Americans. VRS is very important to my life and independence, both at home and at work.

Sincerely,

Claudia A. Glenn, DPT Claudia Glenn