

Chairman Genachowski,

READ THIS IMPORTANT:

How do you feel about" If person can't call 911 and someone dies. Someone will SUE FCC and get a million of dollars how could you dare think of that deaf millions out there sue your FCC business" Your insurance will impact huge amount loss to pay every deaf people. Do you want to lose your FCC jobs and more lay off" Your salary will cut 50% out of your pocket. OR just leave them alone Sorsenson VRS and you won't get any lawsuit sued and your salary will be secured. Insurance will be same rate. STOP bragging yourself hearing is wonderful life and easy call 911 for our hearing people save alive. What do you think you are" hearing and deaf people are equally. You can't do that against deaf people from begin remove services. How do you feel if I would ask US President to remove all CELL PHONES for all hearing people in USA and no more cell phone and no more home phone. You have to write a letter mail delivery to someone. You must write a letter to 911 it takes 2 days to get ambulance to someone is already lay down and die in the house. THAT'S A WONDERFUL IDEA! ISN'T" YOU ARE A COMPLETE STUPID! STOP INSULTING DEAF'S SERVICES. END OF THE STORY.

CG Docket Nos. 03-123 and 10-51

I am writing in response to the Federal Communication Commission's (FCC's) request for comments on the "Structure and practices of the video relay service (VRS) program and on proposed VRS compensation rates." I am very concerned about these proposals and how they will affect my family's safety.

VRS is a lifeline. It allows me to conduct business, connect with my family and friends and do many other things over the phone that many hearing people take for granted. Most important, though, VRS is how I access my local emergency 911 service. In an emergency I know that when I place a 911 call it will be answered immediately. My location will be known. And, specially trained American Sign Language (ASL) interpreters will be there to make sure my local emergency responders know exactly what help I need. You can't imagine how frightening it is to think that I might not be able to get help for me or my family because of long hold times, poorly trained interpreters, or bad equipment.

Cutting the rates paid to VRS providers as low as the FCC proposes will only reduce the service quality I currently depend on. How will these companies hire and keep skilled ASL interpreters on staff when the government is proposing dramatic cuts to their compensation" How will 911 calls be answered immediately when there are fewer interpreters and longer hold times" How will I know that my VRS will work when I'm using a videophone from WalMart instead of the specially designed videophone from my VRS provider"

I hope the FCC has answers to all of the questions before it considers changing the current system.
Stuart Gilbert