

Chairman Genachowski,

CG Docket Nos. 03-123 and 10-51

I am deaf and I use Video Relay Service (VRS) to be in touch with my hearing family, friends and co-workers as well as make calls myself any time of the day or night. I value using this communication service because it empowers me to communicate in a similar way hearing people do.

The Americans With Disabilities Act (ADA) moved deaf people forward and opened up opportunities for us. Now we have access to "functionally-equivalent" communication equipment and services and it should remain. I can't understand why the Federal Communications Commission (FCC) is proposing some changes that I do not agree with. Hearing people have choices in their communication equipment and service. Deaf people should have the same choices. I want equipment that is designed especially for me. I also want be ensured that I can continue to choose my own VRS service provider. And at the same time resolve the interoperability issues that we deal with our videophone on a daily basis.

I am also worried that if the FCC's proposed changes - specifically the off-the-shelf since these equipment are not made or designed for Deaf people like myself especially in our working place either in the Private Sectors or Public Sectors.

Also, if the rate cuts for VRS providers - go into effect, there will be less desire for continuous research and development and competition among VRS providers, hence, quality of my VRS may be affected. In my personal opinion, it calls for unbiased audit of all six surviving VRS providers to help FCC determine fair reimbursement rate.

Maybe it is time to consider a separate rate for research and development of VRS hardware equipment or consider third party approach to address the research and development issues.

I am also concerned that there is nothing in the current FCC Notice to VRS providers to stop the Videophone number porting war that is going on between two specified VRS providers. The number porting is ending up hurting all parties involved in the war. No VRS company has gained any significant competitive advantage from the number porting war.

Lastly, there is nothing in the FCC notice that addresses the firewall incompatibility approach in which many VRS providers deal with in the Public and Private Sectors. I am concerned because if VRS providers skirt the Public and Private firewall issues then their firewall can be vulnerable to hacker attacks. I also think it is time to deal sternly with any VRS providers who do not follow the spirit of the FCC recommendations, like for instance to stop providing free VP in the Federal Government when

the practice may be questionable in nature. And not working toward resolving interoperability issues in the VRS provider industry. I have been pleading with several VRS providers to adopt cooperative competitive collaboration approach in which I believe will benefit everyone and possibly lead to some money saving approach. I believe that one VRS provider have the wrong attitude in being in the industry which is solely to seek out profit at FCC and Deaf Consumer's expenses.

I want to enjoy the benefits of the ADA. I want functional equivalency in every aspect of my communication!

Thank you for your consideration. Marc Langerman