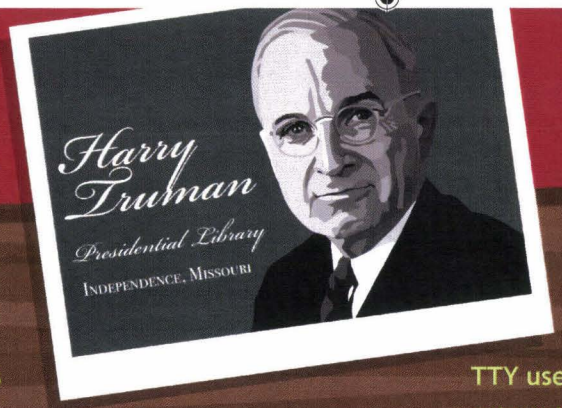
Voice
Dial 711 or 866.735.2460



Spanish Relay
Dial 800.520.7309

Hearing people can easily initiate calls to any type of relay users.

1 Hearing person calls relay operator.

2 Operator relays call to and from relay user.

3 Relay user receives message and responds.

TTY users can type in Spanish and the conversation will be relayed in Spanish. TTY users can also request Spanish to English or English to Spanish translation via relay. To make a Spanish Relay call, dial 800.520.7309 and instruct the Relay Missouri operator how you want your call translated.

1 TTY User dials the number to connect and types her message in Spanish.

2 Operator reads and voices the typed message to the other party in either Spanish or English, depending on TTY user's request.

3 Other party listens and then voices her reply in either Spanish or English.

4 Operator listens and types the spoken reply in Spanish to the TTY user.

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Speech to Speech
Dial 877.735.7877

Voice Carry Over
Dial 800.735.0135

STS is for hearing people with speech disabilities. Specially trained relay operators serve as the speech-disabled user's voice and repeat his/her responses to the called party.

Our unparalleled equipment and exceptional Speech to Speech operator training ensure that speech-disabled users will be heard and understood.

There may be instances where a Speech to Speech user will be asked to repeat his/her message to ensure that it is conveyed correctly.

1 Speech-disabled user voices her message to operator.

2 Operator voices message to other party.

3 Other party listens and responds directly to speech-disabled user.

Both callers can speak and hear at the same time.

Voice Carry Over (VCO) allows individuals with significant hearing loss to use their own voice to speak directly to hearing people and read text from the other caller. When a hearing person speaks to you, an operator serves as your "ears" and types everything said to your TTY or VCO phone.

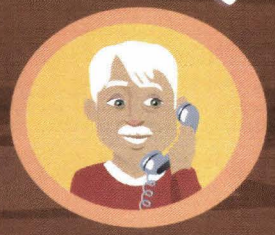
When listening

Hard of hearing user reads the typed response.

Operator listens and types the other party's response to the hard of hearing user.

When talking

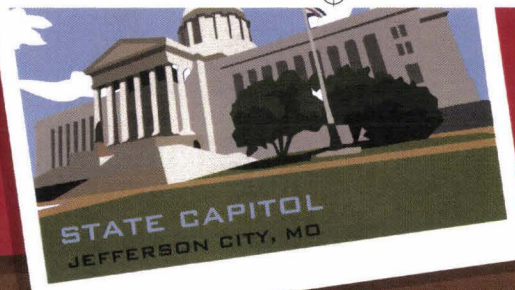
Hard of hearing user speaks directly to the other party.



Other party listens and voices his response to operator.

Hearing Carry Over

Dial 711 or 800.735.2966



Sprint Video Relay Service

www.sprintvrs.com

Dial 877.711.7710

Hearing Carry Over (HCO) allows hearing people with speech loss to listen to the person they are calling. The HCO user types his/her conversation for the operator to voice your conversation to your caller.

When listening

Speech disabled user listens to the voice of the other party.

When talking

Speech disabled user types her message.

Operator reads and then voices the message to the other party.

Other party listens and then speaks directly to the speech disabled user.

This service is a communication solution for American Sign Language (ASL) users. Video Relay Service (VRS) allows natural telephone communication between ASL and standard telephone users. This service is easily accessible from home, office, or when you're traveling. Communication flows through a qualified video interpreter via a stand-alone videophone appliance; or desktop or laptop computer with video conference capability. This service requires high speed internet service such as DSL, cable modem, or Sprint EV-DO Revision A mobile broadband modem.

1 ASL user signs message into videophone or video device for computer.

2 Interpreter sees message and voices it to other user.

3 Other user hears message and responds.

4 Interpreter hears spoken response and signs it to ASL user.

Sprint Relay