

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

Received & Inspected
NOV 13 2012
FCC Mail Room

CG Docket Nos. 03-123 and 10-51

I am a deaf person who uses Video Relay Services (VRS) for my communication with hearing people. VRS is a communication tool I use every day.

I am writing because I am very concerned about the Federal Communication Commission's (FCC's) recent proposals to change the way VRS works. I can't imagine life without the current services I use. I don't want to see those services change!

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I am concerned that if the FCC's proposals go into effect and there are rate cuts for VRS providers, the quality of my service will suffer. I'm concerned that with very limited resources, VRS providers might have to make changes that would result in longer hold times, unreliable service and less training for interpreters. Hearing people have a choice to choose quality service. I don't want VRS quality to suffer because VRS providers have no choice but to cut aspects of their service.

Please fulfill the promises of the ADA! I want functional equivalency. I want choices – in equipment, providers and quality. Please ensure that the VRS services I currently enjoy are maintained.

Sincerely,
Name: *Margaret Allison*
Title:
Address: *2316 19th AVE,*
Telephone Number: *815-977-7710*

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Sincerely,

Name: *Bernadette Touba*
Title:
Address: *7785 Hawk Views Dr*
Telephone Number: *979-7651*

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Sincerely,

Name:

William M. Yates

Title:

RETIREE

Address:

2015 RANDOLPH DR. ROCKFORD, IL. 61103-1926

Telephone Number:

1-815-654-3345

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Sincerely,

Name: *Myrtle Crawford*

Title:

Address: *1140 Morton St, Batavia, IL 60510*

Telephone Number: *VP - 630-405-6213*

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Sincerely,

Name: LOIS NELSON

Title: RETIRED

Address: 1708 PARADISE BLVD. ROCKFORD, ILL 61103

Telephone Number:

1-877-3215

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Sincerely,

Name:

Title:

Address:

Telephone Number:

Esther Kirchner
614 1/2 S. Blackhawk Rd Oregon, IL ~~61061~~
61061

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Sincerely,

Name:

Carvin Kirchner

Title:

Address:

614 1/2 S. Blackhawk Rd

Telephone Number:

Oregon, IL

1-815-732-4829

61061

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Sincerely,

Name: *Jacalyn A. Fischer*

Title: *Retired*

Address: *195 Ballard St. Sharon, WI 53585*

Telephone Number:

262-725-3149

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Sincerely,

Name: MICHAEL R. FISCHER

Title: RETIRED

Address: 195 BALLARD ST. SHARON, WI. 53585

Telephone Number:

262-725-3149

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Sincerely,

Name: Daniel Rains

Title: retired

Address: 608 Alpine Dr Jonesville, WI. 53546

Telephone Number: 608-208-1629

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Sincerely,

Name: JIM AMORINO

Title: RETIRE

Address: 1316 N. 23 RD AVE MELROSE PARK, IL 60160

Telephone Number: 1-708-223-2136

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Sincerely,

Name: *Betty Lou Duffey*
Title: *Retiree*
Address: *5045 Round Rock St Lewis Park IL 61111*
Telephone Number: *815 9184*

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Sincerely,

Name:

Title:

Address:

Telephone Number:

Walter R. Duffley Sr
Retiree
5040 Round Rock ST Loveland Park IL 61111
815-9184

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Sincerely,

Name:

Patricia Meade

Title:

Retired

Address:

W. 7955 Creek Rd

Telephone Number:

Wellman, Wisc 63115

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Please fulfill the promises of the ADA! I want functional equivalency. I want choices – in equipment, providers and quality. Please ensure that the VRS services I currently enjoy are maintained.

Sincerely,

Name: *Roseann A Hoffmann*

Title: *Retired*

Address: *226 Whistledown Ln Walworth, WI 53184*

Telephone Number:

262-394-1519 or 262-275-1519 VP

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FCC Mail Room

CG Docket Nos. 03-123 and 10-51

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Sincerely,

Name: *Susan Madler*

Title:

Address: *N 3748 County Rd N Jefferson, WI 53549*

Telephone Number:

920 - 54 - 2446

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Sincerely,

Name:

Title:

Address:

Telephone Number:

Margaret Benderjost
1723 Midway Dr Rockford, IL
815 977 7706

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Sincerely,

Name:

Title:

Address:

Telephone Number:

Patrick K Cleveland
Retire
515 Parish St Delavan Wis 53115
866 583 3114

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Sincerely,

Name:

Ruth Cleveland

Title:

Retiree

Address:

515 Parish St Delaware Wi 99115

Telephone Number:

866-583-3114

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Sincerely,

Name: Dale Thompson

Title:

Address: 331 ORCHARD ST., ELGIN, IL, 60123

Telephone Number: 360-503-~~6475~~

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Sincerely,

Name: *ARVIN W. MASSEY*

Title:

Address: *907 Bluecrest Dr, Rockford, Ill, 61107-3705*

Telephone Number: *6P 815-977-7645*

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Sincerely,

Name: *TONY ACKER*

Title:

Address: *701 Dempsey Rd*

Telephone Number: *608 284-4165*

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Sincerely,

Name: *Thomas S. Tieman*

Title:

Address: *645 McRoney Dr Rockton, IL 61072*

Telephone Number: *815-957-4345*

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Sincerely,

Name: *Barbie Hoffman*

Title:

Address: *215 So River St, Montgomery AL 36108*

Telephone Number: *630 405 6123*

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Sincerely,

Name: *ROBERT PONCAR*

Title:

Address: *1620 LAKE CARROLL BLVD LAKE CARROLL, IL 61046*

Telephone Number:

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Sincerely, *Roger Claessen*

Name:

Title:

Address: *845 Aweojan Rd Fontana, CA 93125*

Telephone Number:

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Sincerely,

Name:

Title:

Address:

Telephone Number:

Joy Lynn Hill
Educational Assistant
313 W. Wagon Wheel Drive, WI 53115
262-725-0090

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Sincerely,

Name:

Milton Lee

Title:

Retired teacher

Address:

313 W. W. St. Delavan, WI 53115

Telephone Number:

262-725-0090

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Please fulfill the promises of the ADA! I want functional equivalency. I want choices – in equipment, providers and quality. Please ensure that the VRS services I currently enjoy are maintained.

Sincerely,

Name:

Title:

Address:

Telephone Number:

Jenny M. Bratouch
Retired
605 Plum Grove, IL 60177
224-520-9794

Jenny M. Bratouch

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FCC Mail Room

CG Docket Nos. 03-123 and 10-51

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Sincerely,

Name: *Charles Henderson*

Title: *Retiree*

Address: *11215 Meadowsweet Ln. Roscoe 61073*

Telephone Number: *VP 815-957-4910*

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Sincerely,

Name: **KAREN ANNE HENDERSON**

Title: **homemaker**

Address: **11215 Meadowsweet Lane Roscoe, IL 61073**

Telephone Number: **VP 815-957-4910**

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Sincerely,

Name: James A. Lomanto
Title: Chicagoland Deaf Seniors President
Address: 1576 TADOG Circle Dr. Wheeling, IL 60090-5150
Telephone Number: 847-637-5127

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Sincerely,

Name:

Charlene Lomanto

Title:

Retired

Address:

1576 Tahoe Circle Dr Wheeling IL 60090

Telephone Number:

847-637-5127 (VP)

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Sincerely,

Name: *William Miedema*

Title: *111 W State St Apt 1114*

Address: *Rockford, IL 61101*

Telephone Number: *1*

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Sincerely,

Name:

Freeman Smith

Title:

Address:

2030 Peterson Pl.

Telephone Number:

Batavia, IL 60510

1-630-405-6210 (VP)

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Name:

HELEN SMITH

Title:

Address:

2030 PETERSON PLACE

Telephone Number:

BATAVIA, ILLINOIS

(VP)

1-630-405-6210

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Sincerely,

Name: *Joyce Freeman*

Title:

Address: *1606 Meadowbrook Ct; Sycamore, Ill 60178*

Telephone Number: ~~815-899-3335~~

815-825-4639 (VP)

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Name:
Title:
Address:
Telephone Number:

*Mary Jo Tiesman
645 Moloney Dr
Rockton, Ill 61072*

815-957-4345 VP

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Sincerely,

Name:

Title:

Address:

Telephone Number:

Celie Thompson
321 Orchard St Elgin, Ill 60123
630-503-~~1175~~ 6475

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Name:

ANGELINA A. FALKOWSKI

Title:

Retail

Address:

7997 Brigham Rd - Rockford, IL 61107

Telephone Number:

815-516-0606

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Jenny M. Manalli

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Name:
Title:
Address:
Telephone Number:

Jenny M. Manalli

Retired

111 W State St Rockford, IL 61101 apt 205

815-968-0512

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Sincerely,

Name:

Jason Maloney

Title:

Teacher

Address:

6608 Illinois Ave, Hammond In 46323

Telephone Number:

219 228 7676 VP

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