

EX PARTE OR LATE FILED

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STATE OF HAWAII
DEPARTMENT OF ACCOUNTING
AND GENERAL SERVICES
P.O. BOX 119
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Received & Inspected

NOV 15 2012

FCC Mail Room

November 6, 2012

Marlene Dortch
Secretary
Federal Communications Commission
445 12th Avenue SW
Washington, DC 20554

RE: NOTICE OF EX PARTE

In the Matter of "Facilitating the Deployment of Text-to911 and Other Next Generation 911 Applications", PS Docket No 11-163; and "Framework for Next Generation 911 Deployment", PS Docket No. 10-255.

Dear Ms. Dortch:

I am writing on behalf of the State of Hawaii Enhanced 9-1-1 Board to urge the Commission to take affirmative action that will enable the deployment of text-to-9-1-1.

We believe that texting provides an important alternative means to reach 9-1-1 in those emergency situations where a voice call is not feasible. The State of Hawaii held our forum "Access 9-1-1 Hawaii" on October 23rd, 2012. The forum was attended by 150 representatives including our Governor, our US congressional delegates, state and local elected leadership, 9-1-1 public safety leadership, and leadership from our disability community. Our goal is to move forward with enabling texting to 9-1-1 throughout the islands in the State of Hawaii. We are encouraged by the successes of the text-to-9-1-1 trials in the State of Vermont, Durham County, NC, and Blackhawk, Iowa.

We support the Commissions efforts to impose texting to 9-1-1 by the adoption of a Report and Order. We encourage the Commission's action as soon as possible to ensure at least the basic requirement that wireless carriers deliver 9-1-1 text messages to Public Safety Answering Points that are ready and willing to accept texting. Additionally, we would respectfully submit that the Report and Order require that there be a "bounce back" message to inform the sender that they need to make a 9-1-1 voice call when a text cannot be delivered to a PSAP.

Please know that the State of Hawaii stands ready to ensure access is available to all members of the public when they are in need of help through 9-1-1. It is our understanding that compliance

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deadlines and other implementation rules related to the Report and Order will need to be considered in a Further Notice of Proposed Rulemaking, but we encourage the Commission not to delay the first step and to adopt basic requirements now. We see this much like the implementations of wireless Phase One and Phase Two. In Hawaii we were able to implement and be fully Phase Two in seven months. We look forward to the Commission's leadership on text-to-9-1-1 in order to achieve our states goal enabling text-to-9-1-1.

Respectfully,

A handwritten signature in black ink, appearing to read "Clayton Tom". The signature is fluid and cursive, with a large loop at the end.

Clayton Tom
Chair State of Hawaii Enhanced 9-1-1 Board

A handwritten signature in black ink, appearing to read "Thera G Bradshaw". The signature is cursive and includes a large, stylized initial "T".

Thera G Bradshaw
State of Hawaii 9-1-1 Executive Director