

Chairman Genachowski,

Dear Chairman, I am writing this letter on the behalf of my mother. She is hearing impaired. VRS allows me, our family and her friends to able to communicate with her. Without VRS she would not be able to have the privileges that hearing people are provided with such as, paying bills or just taking care of business in general. In addition to taking care of business, she is also very social. She has friends just like any other person. Some of her friends whom she hasn't seen in years live very far from her. This is the only way that they are able to communicate with each other. A lot of people are just trying to get by in this economy. Without this free service, many in the hearing impaired community would be cut off from communicating with those who can and cannot hear. This in turn would make them more handicapped in society, instead of helping them to become more independent. In conclusion, I feel that taking away this service would not only devastate every day people like my mother, it would devastate me as we would no longer be able to communicate like a mother and daughter who could both hear. PLEASE SAVE VRS!!! WE' RE DEPENDING ON YOU!

Sincerely,

LaLita M. Williams LaLita Williams