

I feel like it's necessary to deploy the NG911. I think it allows the community to have another outlet to contact emergency services when there's an accident or situation. Also I think it would be beneficial because many household users these days are moving away from landlines, so texting from the cellphone would be a good option. On top of that, I think that in situations where someone is trying to be quiet or being trapped somewhere, texting would be a better alternative so that they can stay hidden or inconspicuous. Also geographically speaking, this would be a better way to reach all types of audiences in small and large towns. Public Service Agents should be able to access emergencies more frequently.