

I would like to make a few comments on the Public Notice released by the FCC - I am strongly opposed to several ideas suggested by FCC such as single VRS application and proposed changes to the VRS rates.

For a single VRS application, I do believe mandating the use of a single VRS application will do the harm than good. I prefer to see more VRS companies being in competition which provides better innovation in technology and better products for deaf and hard of hearing customers.

Secondly, on the proposed changes to the VRS rates - I really encourage FCC to set the appropriate rates as the type of encouragement for VRS providers to provide better services which are equal to hearing people who use telephones all the time. In addition, I would like to see all VRS providers such as Sorenson Communications being operated at all times and keep the quality of VRS up instead of being deteriorated due to several ideas of modifying VRS like that.

There is only one idea I really agreed on is having a central iTRS database which we can help keep track of all phone numbers for us deaf and hard of hearing people but I would like to see all the information is kept private and is managed well.

I hope my comments will help the FCC understand how we the deaf and hard of hearing people would feel about our VRS providers and our VRS services as part of our communication tools to communicate each other and help bridge our communication gap between the hearing people and us.