

Chairman Genachowski,

November 27th, 2012

Dear Congress of Minnesota

I am writing the letter as to FCC rejection of Video Relay Service, and also want to tell you that my name is Ruth Saulsberry as the Videophone user for 12 years and I feel the need of usefulness for VRS because I am so concerned and want to save our Video Relay Service. I need to think regarding how can we, the deaf and hard of hearing people save or lose our cherished Video Relay Service for our daily needs" One thing if we already lose our VRS opportunity, and we will have to enforce each and every of you , the house of representatives as the congresspersons to mandate assisting us in calling for us to our hearing family, friends, businesses, and churches. Therefore, the bad idea from the Federal Communications Commission of people?s attitudes that would determine to reject our needs: Videophone to use for VRS to contact Emergency 911 service, VRS for Deaf and Hard of Hearing Community and Family, and Friends, Interpreters of VRS service. There must be tough for you as the congressperson to deal with helping us to speak for all of them by saying what we want to say our words related to our whole deaf needs to be met daily for 365 and 24/7.

Does it feel worth for you to help deaf and hard of hearing millions" Therefore, we expect to use your help since the bad idea for rejecting our deaf needs is serious harmfulness against our human rights that become violated. Unless the FCC is willing to save our VRS, we need your huge help to save our VRS.

Let me share my thoughts with you. Let you listen to what I express my words: That is why I am so concerned about Deaf ? Our deaf Nation for missing our VRS opportunity to gain our communication skills than hearing people have richly heard 1,500 words per day. That is a lot of information ? gathering all the words by hearing within the human?s ears. Deaf nation in United States of America does not have like that as 500 words per day, but lost their information being missed by not much gathering all the words by deaf humans? ears shut down. However the interpreters can do wonderfully and constantly have been provided by Video Relay Service are to serve the deaf Videophone users and Contact-ers of general business, hearing family and friends. They cannot write down the notes to gather information without the VRS or lousy web cam attached to computers or laptops because they easily miss out the information when their faces turn down to write the words by missing the interpreters. Depending on our VRS is to get great benefit is to visualize our facial expression and body language to help us understand better through the communication but if not saving our VRS, we absolutely lose our communication contact. That is unfair. I honestly am so upsetting and so mad.

Be remembered of the most needed importance of deaf generation since 2005 the VRS originally served in the deaf and hard community is to keep Video Relay Service that become our valued, loyal, dependable and trustworthy. We do keep our motivated reliability with VRS for 365 days and 24/7 but please do not allow legalizing using the small children to interpret our weary and dried voices for the deaf people who need the phone to be made every call. If we did, the small children can be abused by being bullied. We do not have our spoken language like hearings? 1,500 words per day through speaking on their cell-phone in everywhere independently. Mostly we depend on the hearing interpreters serving the Video Relay Services and also we believe how honored they work harder to be willing for their times to help us voice our daily communication.

Keep FCC Control out of every deaf whole nation of saving our VRS but do not keep FCC's pressure upon deaf communication and language barriers out of their ignorance to increase 1,500 words per day!

Thank you very much for VRS secured request. Ruth Saulsberry