

The current approach to regulation of prison phone calls is extremely out of touch with real phone costs as well as current technology trends.

Many families of prisoners already face heavy economic burdens due to the absence of their loved one. The cost of a dollar a minute or more to talk to a loved one who lives in your same state is outrageous. It is a predatory practice carried out upon a population that has no recourse to complain or abstain from participating in the market. Even without considering a family's financial situation, the practice to price gouge families who have no alternatives is reprehensible.

Additionally, many individuals and families no longer have landlines and rely only on cell phones to make phone calls. By restricting prisoners to call only landlines, they are often unable to reach loved ones.

Restructuring costs to be more in line with market rates and permitting access to call cell phones should be a major priority of the FCC.