

Chairman Genachowski,

I am not in favor of the Federal Communication Commission's (FCC) recent proposals to change Video Relay Service (VRS).

It's difficult for hearing people to understand the differences and how important this VRS equipment is to the deaf and hard of hearing. PLEASE LISTEN TO US!!

I am a hard-of-hearing person who uses Video Relay Service (VRS) to do my work as well as keep in touch with friends. VRS uses equipment that is similar hearing peoples' phones. This functionally-equivalent communication has been a wonderful technological development for those of us who use VRS. Without this reliable service I would not be able to do my job effectively or stay in touch with friends.

I do not agree with the FCC's proposals to change the equipment we deaf/Hard of Hearing people use on a daily basis. I want choice in my equipment and service. I do not want to be required use products developed for people who are hearing and software required by the government. I want to keep and continue using the unique, quality VRS technology I now use.

I do not agree with cutting rates paid to VRS providers. I'm afraid the FCC's proposals would put some VRS providers out of business, thus affecting the quality the quality VRS service I now use. Do not cut VRS providers' rates!

I want the FCC to continue to support VRS as it is today. I count on it for business as well as personal communication. Do not make the FCC's suggested changes! Ellen Perkins