

REDACTED

November 29, 2012

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

FILED/ACCEPTED

NOV 29 2012

Federal Communications Commission
Office of the Secretary

Gregory Hlibok
Chief, Disability Rights Office
Bureau of Consumer and Governmental Affairs
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51;
*Telecommunications Relay Services and Speech-to-Speech Services for Individuals with
Hearing and Speech Disabilities*, CG Docket No. 03-123

Dear Ms. Dortch and Mr. Hlibok:

Sorenson Communications, Inc. ("Sorenson") files the attached reply comments in response to the Public Notice released by the Consumer and Governmental Affairs Bureau in the dockets captioned above on October 15, 2012

Sorenson's comments contain Confidential Information protected pursuant to the *Protective Order* issued on March 14, 2012, and Highly Confidential Information protected pursuant to the *Second Protective Order* issued on May 31, 2012.¹ Sorenson is therefore filing under seal pursuant to the procedures identified in the Protective Orders. As required by paragraph 12 of the *Second Protective Order* and paragraph 4 of the *Protective Order*, we submit: (a) one copy of the comments containing Highly Confidential Information and Confidential Information to the Secretary's Office along with this cover letter; (b) two copies of the presentation in redacted form to the Secretary's Office along with this cover letter; and (c) two copies of the presentation containing Highly Confidential Information and Confidential Information to Gregory Hlibok along with this cover letter. We will also file a copy of the redacted version via ECFS. As required by paragraph 3 of the *Second Protective Order*, we have

¹ See *Structure & Practices of the Video Relay Serv. Program*, Protective Order, DA 12-402 (rel. March 14, 2012); *Structure & Practices of the Video Relay Serv. Program*, Second Protective Order, DA 12-858 (rel. May 31, 2012).

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Gregory Hlibok
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received written approval from Commission staff for the Highly Confidential designations in the filing.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Breckinridge", with a long horizontal flourish extending to the right.

Charles Breckinridge
Counsel to Sorenson Communications, Inc.

Enclosures