

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

Received & Inspected

NOV 27 2012

FCC Mail Room

CG Docket Nos. 03-123 and 10-51

I am writing to provide my comments on Federal Communication Commission's (FCC) Public Notice on the "Structure and practices of the video relay service (VRS) program and on proposed VRS compensation rates."

I am deaf and VRS is how I stay in touch with my family and friends who are not deaf. I'm sure that hearing people don't think about what it means to be able to pick up the phone and call anyone any time or anywhere they want. But for me, this means everything. VRS has changed my life.

I am alarmed that the FCC is proposing to dramatically change the VRS program. Why is the FCC going out of its way to fix something that isn't broken?

I think there are two crucial reasons to keep the current VRS system in place.

First, I like the company I do business with. I don't want to be forced to switch companies because the one I work with has gone out of business.

Second, I don't want to have to buy and set up my own VRS equipment. I got my equipment at no cost from my VRS provider. They installed it and continue to maintain it. It would be unfair to now shift this burden to me and other deaf people. If the government wants to prevent deaf people from connecting with others and using VRS, this is a good way to do it.

The VRS program works for people who are deaf. It's how we communicate every day with the hearing world and how the hearing world communicates with us. Any changes to the program must be in the best interest of deaf Americans. The changes being considered by the FCC are not.

Sincerely,

Name Richard OWENS

Title, if appropriate _____

Address 2252 COLDHARBOR CT, LEWIS CENTER, OH 43035

Telephone Number 740-201-2430

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Federal Communications Commission
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I am writing in response to the Federal Communication Commission's (FCC) request for comments on the "Structure and practices of the video relay service (VRS) program and on proposed VRS compensation rates." I am opposed to the changes being considered.

VRS has created a more level playing field for people like me who are deaf or hard-of-hearing, empowering us to communicate via videophone with anyone at any time in our native language, American Sign Language. The nature of the work I do requires that I be able to use the phone to communicate with colleagues, clients and business associates regardless of whether they are hearing or deaf. Without reliable, high-quality VRS service I would not be able to do my job effectively.

The changes the FCC is considering would drastically change the nature of the VRS I depend on. One of the aspects of VRS that makes it such an effective way to communicate is the quality of the videophone technology used and the fact that the products provided by VRS companies have been developed specifically with the needs of the deaf – my needs – in mind. Yet, the FCC is considering changes that would, instead, force us to use off-the-shelf products and government-mandated software. Using products developed by and for people who are hearing would be a huge step backwards! The FCC cannot consider this to be a reasonable replacement for the high quality, specialized VRS technology we use every day.

The rate changes being considered by the FCC would also directly affect my ability to access VRS, as well as the reliability and quality of service I depend on. If the FCC slashes the rates paid to VRS providers, as suggested in its Public Notice, many companies will simply stop providing this essential service. This will put me and all members of the deaf community at a significant disadvantage.

In my view, VRS today is a shining example of what Congress intended when it passed the Americans with Disabilities Act 22 years ago. It is absolutely essential that any changes to the current program maintain the access, innovation and reliability that define VRS today.

Sincerely,

Name Richard Owens

Title, if appropriate _____

Address 2252 Cold Harbor Ct, Lewis Center, OH 43035

Telephone Number 740-201-2430

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
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Washington, DC 20554

Green

CG Docket Nos. 03-123 and 10-51

I am writing in response to the Federal Communication Commission's (FCC's) request for comments on the "Structure and practices of the video relay service (VRS) program and on proposed VRS compensation rates." I am very concerned about these proposals and how they will affect my family's safety.

VRS is a lifeline. It allows me to conduct business, connect with my family and friends and do many other things over the phone that many hearing people take for granted. Most important, though, VRS is how I access my local emergency 911 service. In an emergency I know that when I place a 911 call it will be answered immediately. My location will be known. And, specially trained American Sign Language (ASL) interpreters will be there to make sure my local emergency responders know exactly what help I need. You can't imagine how frightening it is to think that I might not be able to get help for me or my family because of long hold times, poorly trained interpreters, or bad equipment.

Cutting the rates paid to VRS providers as low as the FCC proposes will only reduce service quality I currently depend on. How will these companies hire and keep skilled ASL interpreters on staff when the government has just cut what they are willing to pay them by \$2 an hour? How will 911 calls be answered immediately when there are fewer interpreters and longer hold times? How will I know that my VRS will work when I'm using a videophone from WalMart instead of the specially designed videophone from my VRS provider?

I hope the FCC has answers to all of the questions before it considers changing the current system.

Sincerely,

Name Derrick L. Barrett

Title, if appropriate HOH

Address 548 1/2 Cline St

Telephone Number (624) 429-1540

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I am not deaf, but I know firsthand how VRS works. VRS allows people who are deaf or hard-of-hearing to use the "phone" to communicate comfortably and easily just like people who can hear. In this way, it has changed the lives of so many people who are deaf. With VRS they can do the things we take for granted – make a doctor's appointment, call a child's school, or simply order a pizza. VRS puts people who are deaf on a more level playing field.

The changes being considered by the FCC would undo much of this progress. VRS largely relies on highly skilled American Sign Language (ASL) interpreters. These are the people who relay the conversation between the deaf and the hearing participants. The FCC wants to drastically cut the rate they pay VRS companies for providing this service. Obviously, this will have an immediate and negative effect on the ability of VRS companies to employ and train qualified interpreters.

The FCC has also suggested that VRS can be just as effectively provided through government-mandated software that is used on off-the-shelf equipment like common videophones, computers, the iPad, or a smart TV. While such equipment can provide a convenient backup solution, it can't replace the videophones and other technologies provided by VRS providers. These have been specifically designed to take into account the special needs of the deaf and hard-of-hearing.

If the FCC takes away skilled ASL interpreters and innovative equipment, VRS as we know it today won't exist. This would be a huge step backward for the rights and opportunities of Americans who are deaf and hard-of-hearing.

Sincerely,

Name

Susan A. Van Atta 

Title, if appropriate _____

Address

375 Sheryl Dr.

Telephone Number

614 836-2964

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Sincerely,

Name Shawn Ferguson

Title, if appropriate _____

Address 356 GT, Grant Ave, Columbus, OH 43215

Telephone Number 614-287-2502

11/27/2012 0

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Sincerely,

Name Robert Justus

Title, if appropriate _____

Address 415 Tallman St. Groveport Oh 43125

Telephone Number 614 836 6055

ENCLOSURE 0

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Sincerely,

Name VICKI L SPENCER

Title, if appropriate _____

Address 46 WESTWOOD RD COLUMBUS, OH 43214

Telephone Number VS43214@aol.com

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Sincerely,

Name Gregory Phillips

Title, if appropriate _____

Address 196 S. Cypress Ave. Columbus, OH 43223

Telephone Number 85037@yahoo.com

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Sincerely,

Name Charles A Mandator, II

Title, if appropriate _____

Address 617 Lathrop St Columbus, OH 43206

Telephone Number 614-314-1520

Liaison

Marlene H. Dortch, Secretary
Federal Communications Commission
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Sincerely,

Name Joshua A Slaven

Title, if appropriate _____

Address 875 Burr Ave Apt 314 Grandview OH 43212

Telephone Number 614-594-9343

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The changes the FCC is considering would drastically change the nature of the VRS I depend on. One of the aspects of VRS that makes it such an effective way to communicate is the quality of the videophone technology used and the fact that the products provided by VRS companies have been developed specifically with the needs of the deaf – my needs – in mind. Yet, the FCC is considering changes that would, instead, force us to use off-the-shelf products and government-mandated software. Using products developed by and for people who are hearing would be a huge step backwards! The FCC cannot consider this to be a reasonable replacement for the high quality, specialized VRS technology we use every day.

The rate changes being considered by the FCC would also directly affect my ability to access VRS, as well as the reliability and quality of service I depend on. If the FCC slashes the rates paid to VRS providers, as suggested in its Public Notice, many companies will simply stop providing this essential service. This will put me and all members of the deaf community at a significant disadvantage.

In my view, VRS today is a shining example of what Congress intended when it passed the Americans with Disabilities Act 22 years ago. It is absolutely essential that any changes to the current program maintain the access, innovation and reliability that define VRS today.

Sincerely,

Name Nancy W. Buga

Title, if appropriate _____

Address 1368 Traci Lynn Ct, Canal Winchester, OH, 43110

Telephone Number 614-556-4662

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I hope the FCC has answers to all of the questions before it considers changing the current system.

Sincerely,

Name Marney W. Buzza

Title, if appropriate _____

Address 1388 Traci Lynn Ct., Canal Winchester, OH 43110

Telephone Number 614-556-4662

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I think there are two crucial reasons to keep the current VRS system in place.

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Second, I don't want to have to buy and set up my own VRS equipment. I got my equipment at no cost from my VRS provider. They installed it and continue to maintain it. It would be unfair to now shift this burden to me and other deaf people. If the government wants to prevent deaf people from connecting with others and using VRS, this is a good way to do it.

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Sincerely,

Name Nancy J. Buga

Title, if appropriate _____

Address 1388 Traci Lynn Ct., Canal Winchester, OH 43110

Telephone Number 614-556-4662

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LEG. ADJUT.

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Sincerely,

Name

Deborah Sears

Title, if appropriate

Address

2702 NORTHMONT DR, BLACKLICK OH 43004

Telephone Number

614-939-1292

0

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Sincerely,

Name Fred R. Sean

Title, if appropriate _____

Address 2702 NORTHMONT DR., BLACKICK, OH 43004

Telephone Number 614-939-1292

Date of Copy _____
E-File ASL/CFE

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If the FCC takes away skilled ASL interpreters and innovative equipment, VRS as we know it today won't exist. This would be a huge step backward for the rights and opportunities of Americans who are deaf and hard-of-hearing.

Sincerely,

Name Wyatt Owens

Title, if appropriate _____

Address 2252 Coldharbour Court Lewis Center

Telephone Number 614-678-0436



Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

Received & Inspected

NOV 27 2012

FCC Mail Room

CG Docket Nos. 03-123 and 10-51

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Sincerely,

Name Sabrina Owens

Title, if appropriate _____

Address 2252 Coldharbour Ct.

Telephone Number 014 025 3776

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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Sincerely,

Name NICK GERGEN

Title, if appropriate STORE MANAGER

Address 1040 POLARIS PKWY

Telephone Number (614) 781-1037

NOV 27 2012
FCC MAIL ROOM

Marlene H. Dortch, Secretary
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Room TW-A325
Washington, DC 20554

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FCC Mail Room

CG Docket Nos. 03-123 and 10-51

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VRS has created a more level playing field for people like me who are deaf or hard-of-hearing, empowering us to communicate via videophone with anyone at any time in our native language, American Sign Language. The nature of the work I do requires that I be able to use the phone to communicate with colleagues, clients and business associates regardless of whether they are hearing or deaf. Without reliable, high-quality VRS service I would not be able to do my job effectively.

The changes the FCC is considering would drastically change the nature of the VRS I depend on. One of the aspects of VRS that makes it such an effective way to communicate is the quality of the videophone technology used and the fact that the products provided by VRS companies have been developed specifically with the needs of the deaf – my needs – in mind. Yet, the FCC is considering changes that would, instead, force us to use off-the-shelf products and government-mandated software. Using products developed by and for people who are hearing would be a huge step backwards! The FCC cannot consider this to be a reasonable replacement for the high quality, specialized VRS technology we use every day.

The rate changes being considered by the FCC would also directly affect my ability to access VRS, as well as the reliability and quality of service I depend on. If the FCC slashes the rates paid to VRS providers, as suggested in its Public Notice, many companies will simply stop providing this essential service. This will put me and all members of the deaf community at a significant disadvantage.

In my view, VRS today is a shining example of what Congress intended when it passed the Americans with Disabilities Act 22 years ago. It is absolutely essential that any changes to the current program maintain the access, innovation and reliability that define VRS today.

Sincerely,

Name Marla Owens

Title, if appropriate _____

Address 2252 Coldharbour Ct, Lewis Center, OH 43035

Telephone Number 740.201.2430

File # 03-123
Page 0+2

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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FCC Mail Room

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VRS is a lifeline. It allows me to conduct business, connect with my family and friends and do many other things over the phone that many hearing people take for granted. Most important, though, VRS is how I access my local emergency 911 service. In an emergency I know that when I place a 911 call it will be answered immediately. My location will be known. And, specially trained American Sign Language (ASL) interpreters will be there to make sure my local emergency responders know exactly what help I need. You can't imagine how frightening it is to think that I might not be able to get help for me or my family because of long hold times, poorly trained interpreters, or bad equipment.

Cutting the rates paid to VRS providers as low as the FCC proposes will only reduce service quality I currently depend on. How will these companies hire and keep skilled ASL interpreters on staff when the government has just cut what they are willing to pay them by \$2 an hour? How will 911 calls be answered immediately when there are fewer interpreters and longer hold times? How will I know that my VRS will work when I'm using a videophone from WalMart instead of the specially designed videophone from my VRS provider?

I hope the FCC has answers to all of the questions before it considers changing the current system.

Sincerely,

Name Marla Owens

Title, if appropriate _____

Address 2252 Coldharbour Ct Lewis Center, OH 43035

Telephone Number 740.201.2430

**Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
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Washington, DC 20554**

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I am deaf and VRS is how I stay in touch with my family and friends who are not deaf. I'm sure that hearing people don't think about what it means to be able to pick up the phone and call anyone any time or anywhere they want. But for me, this means everything. VRS has changed my life.

I am alarmed that the FCC is proposing to dramatically change the VRS program. Why is the FCC going out of its way to fix something that isn't broken?

I think there are two crucial reasons to keep the current VRS system in place.

First, I like the company I do business with. I don't want to be forced to switch companies because the one I work with has gone out of business.

Second, I don't want to have to buy and set up my own VRS equipment. I got my equipment at no cost from my VRS provider. They installed it and continue to maintain it. It would be unfair to now shift this burden to me and other deaf people. If the government wants to prevent deaf people from connecting with others and using VRS, this is a good way to do it.

The VRS program works for people who are deaf. It's how we communicate every day with the hearing world and how the hearing world communicates with us. Any changes to the program must be in the best interest of deaf Americans. The changes being considered by the FCC are not.

Sincerely,

Name Marla Owens

Title, if appropriate _____

Address 2252 Coldharbour Ct, Lewis Center 43035

Telephone Number 740-201-2430

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Sincerely,

Name Richard Owens

Title, if appropriate _____

Address 2252 Coldharbour Ct, Lewis Center, OH 43035

Telephone Number 740-201-2430

0+2

Marlene H. Dortch, Secretary
Federal Communications Commission
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445 12th Street, SW
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If the FCC takes away skilled ASL interpreters and innovative equipment, VRS as we know it today won't exist. This would be a huge step backward for the rights and opportunities of Americans who are deaf and hard-of-hearing.

Sincerely,

Name Tyzone Holyfield # 614-556-4638
Title, if appropriate GAS Co # 614-556-4362
Address PO Box 742510 Conn OH 45274
Telephone Number 800-344-4077

03

Marlene H. Dortch, Secretary
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Room TW-A325
Washington, DC 20554

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Sincerely,

Name Tyrone Holyfield

Title, if appropriate A.E.P.

Address PO Box 24401

Telephone Number 1-800-672-2231

614-556-4638
614-556-4362

NOV 27 2012

FCC Mail Room

Marlene H. Dortch, Secretary
 Federal Communications Commission
 Office of the Secretary
 445 12th Street, SW
 Room TW-A325
 Washington, DC 20554

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Sincerely,

Name Tyrone Holyfield # 614-556-4362
 Title, if appropriate Wade Bell # 614-556-4362
 Address 90 W. Bond St Cds, office 3215
 Telephone Number 614-645-8276

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
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Washington, DC 20554

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Sincerely,

Name Tyrone Holyfield

Title, if appropriate PRC Manager

Address PO Box 1820

Telephone Number 1-800-822-5626

614-556-41638
614-556-4362

Marlene H. Dortch, Secretary
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Washington, DC 20554

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Sincerely,

Name Bob Erwin

Title, if appropriate _____

Address 585 Jenkins Ave clos, on 43207

Telephone Number (614) 548-0021

[Handwritten signature]

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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Sincerely,

(UP) 614-429-1553

Name Don Pope

Title, if appropriate _____

Address Colein

Telephone Number (216) 798-8014

0

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

Yellow

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Sincerely,

Name De'Andrae Bayler

Title, if appropriate _____

Address 548 1/2 Clinest Closs, Oh 43206

Telephone Number (614) 429-1335

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LIBRARY

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
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Washington, DC 20554

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Sincerely,

Name De'Andrae Boyer

Title, if appropriate _____

Address 548 Clinest Cats, On 43201

Telephone Number (614) 429-1335

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I am writing in response to the Federal Communication Commission's request for comments on the "Structure and practices of the video relay service (VRS) program and on proposed VRS compensation rates." I am very concerned that the changes being considered by the FCC will destroy a program that is vitally important to people who are deaf and hard-of-hearing.

I am not deaf, but I know firsthand how VRS works. VRS allows people who are deaf or hard-of-hearing to use the "phone" to communicate comfortably and easily just like people who can hear. In this way, it has changed the lives of so many people who are deaf. With VRS they can do the things we take for granted – make a doctor's appointment, call a child's school, or simply order a pizza. VRS puts people who are deaf on a more level playing field.

The changes being considered by the FCC would undo much of this progress. VRS largely relies on highly skilled American Sign Language (ASL) interpreters. These are the people who relay the conversation between the deaf and the hearing participants. The FCC wants to drastically cut the rate they pay VRS companies for providing this service. Obviously, this will have an immediate and negative effect on the ability of VRS companies to employ and train qualified interpreters.

The FCC has also suggested that VRS can be just as effectively provided through government-mandated software that is used on off-the-shelf equipment like common videophones, computers, the iPad, or a smart TV. While such equipment can provide a convenient backup solution, it can't replace the videophones and other technologies provided by VRS providers. These have been specifically designed to take into account the special needs of the deaf and hard-of-hearing.

If the FCC takes away skilled ASL interpreters and innovative equipment, VRS as we know it today won't exist. This would be a huge step backward for the rights and opportunities of Americans who are deaf and hard-of-hearing.

Sincerely,

Name DeAndrae Bouyer

Title, if appropriate _____

Address 518 1/2 Elinest Cds, On 43206

Telephone Number (614) 429-1335

11/27/12 11:16 AM
DEANDRAE BOUYER

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

Green

Received & Inspected

NOV 27 2012

FCC Mail Room

CG Docket Nos. 03-123 and 10-51

I am writing in response to the Federal Communication Commission's (FCC's) request for comments on the "Structure and practices of the video relay service (VRS) program and on proposed VRS compensation rates." I am very concerned about these proposals and how they will affect my family's safety.

VRS is a lifeline. It allows me to conduct business, connect with my family and friends and do many other things over the phone that many hearing people take for granted. Most important, though, VRS is how I access my local emergency 911 service. In an emergency I know that when I place a 911 call it will be answered immediately. My location will be known. And, specially trained American Sign Language (ASL) interpreters will be there to make sure my local emergency responders know exactly what help I need. You can't imagine how frightening it is to think that I might not be able to get help for me or my family because of long hold times, poorly trained interpreters, or bad equipment.

Cutting the rates paid to VRS providers as low as the FCC proposes will only reduce service quality I currently depend on. How will these companies hire and keep skilled ASL interpreters on staff when the government has just cut what they are willing to pay them by \$2 an hour? How will 911 calls be answered immediately when there are fewer interpreters and longer hold times? How will I know that my VRS will work when I'm using a videophone from WalMart instead of the specially designed videophone from my VRS provider?

I hope the FCC has answers to all of the questions before it considers changing the current system.

Sincerely,

Name DeAndrae Bowyer

Title, if appropriate _____

Address 5218 1/2 cline st cds, oh 43206

Telephone Number (614) 429-7335

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NOV 27 2012

FCC Mail Room

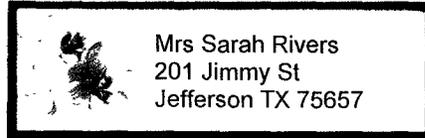
03-123 10:51

DEAR FCC

Hi, My name is Kathy Rivers.
I was born DEAF, Sign Lang., READ
~~and~~ LIP and vrs is only way I
can talk to anybody.



Sarah K. RIVERS



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Received & Inspected

NOV 27 2012

November 21-2012

FCC Mail Room

03-123 -10-51

We loves U P.

And We want to keep U P on
So I can talk to Relay
to call Doctor, Clinic and
Hospital and Emergency
Police & fire man

2000 C

family, Church & Friends
Try to fix U P like TDD
Phone Bills. We pay cost
for Modem cost \$ almost \$60.00
a month for U P on.

FCC can't turn U P ~~on~~^{cut off}
and URS off that is sad
why don't all Deaf people &
Hearing ~~impaired~~ impaired accept
to learn to pay U P with Phone
Bills that help to pay FCC
same like Taxes every month.

Deaf people are not mad
about money they need to support
money to FCC to keep U P still on
~~and~~ in future that help all
Deaf & Hearing impaired people to
be happy & We loves U P.

We still Thanks

U Pis
918-994-1001

Joan M. + Tommie Lee Shrum
6305 S. 115 E. Avenue
Broken Arrow, Oklahoma 74012

NOV 27 2012

FCC Mail Room

Nov 15/2012

Dear Marlene

What a shame that you plan to cut the VRS for deaf people. That means you hate deaf people. ADA laws said you should keep VRS for deaf's needs. They must have VRS for their needs to call doctors or business or 911 emergency. If you cut 911, if something happens they can't contact 911, they can file the lawsuit against you -

We must protest our VRS as we fight to save our VRS! We got awful news about cutting the

VRS That hurt us and Deaf
Community. Shame!! you dont
have any feeling For us.

SAVE The VRS
SAVE The VRS
SAVE The VRS
SAVE The VRS
SAVE The VRS

We the Deaf People must Protest and
Save Our VRS!!! Video System
Sorenson

Herman + Elise LaBauve
305 Nemento ST
Lake Arthur, La 70549

Phone # 337-393-6623

03-123 10-51

To : FCC – Marlene H. Dortch, Secretary

Ref : Value of VRS to Deaf Community.

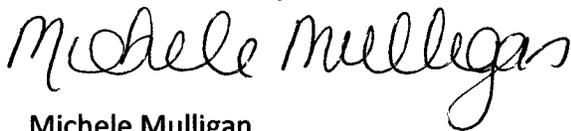
Received & Inspected

NOV 26 2012

FCC Mail Room

We cherish getting better and better quality of VRS service. We understand the FCC wants to reimburse the providers adequately for their VRS service. How do we know when the quality of VRS service suffers when you keep on reducing the reimbursement rate for VRS providers. It is so valuable for the Deaf Community just as it is for the hearing world. The advantage with the VRS is that it creates a bridge of communication for the Hearing world that need to communicate with the Deaf world. E.G- doctors, nurses, 911 dispatchers and responders, dentists, lawyer's, social security disability counselors, to name a few. We have come a long way with this system, including tremendous financial help and support from the FCC, We need your support and cuts will only set back advances made to date with VRS.

Yours most sincerely,



Michele Mulligan

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D3-123 10-51

Received & Inspected

NOV 27 2012

FCC Mail Room

To whom this will concern:

FCC Headquarters:

^(Save)
Please keep my Sorenson
VRS Video.

We do use the VRS on
TV for doctor's office visits
or appointment, Walmart
Pharmacy for medicines,
talk to deaf friends &
some hearing persons (family)

We enjoyed use the
Sorenson VRS

Thank you!

Walter / Geraldine Lewis

802 Ash Drive

Winchester, Ky 40391-8503

ATTN
(home)
Video

FAX ONLY 1-859-737-2555

859-759-0828

geraldine.l.lewis@

(Time Warner Cable) gmail.com

Roadrunner.com

geraldine-lewis@roadrunner.com

0

03 1:23 10-51
Received & Inspected
2149 Hackamore Pl.
Nov 27 2012
Riverside, CA 92506
FCC Mail Room
Nov. 17, 2012

To: FCC
Subject: FCC proposals on VRS for the deaf
Docket 10-51

Video phone is our phone, to use daily. Video phone relay service is used when calls to and from hearing people are made, using sign language interpreters. The whole system is still in its early stage. We are still working hard to improve it.

Yes, FCC wants to cut the rates for business & employers when actually we need more financial help.

It is unreasonable for other companies to try what we have been through. They found nothing of our needs -

(over)

To: F E E ~~2~~ 63-103 10-51

Received & Inspected

NOV 27 2012

FCC Mail Room

We need keep
VP VRS

CLARA BRIDGES
1369 W. 33rd ST

RIVERA BENCH, FL
33404

My phone 561-290
1161e

with family friends,
911 E.

0

The proposals are too extreme.

I support the comments made
by the Consumer Group, not
the VRSCA comments.

Also comments from National
Association of the Deaf.

Thank you -

Betty WITCZAK

Betty Witezak