

Chairman Genachowski,

I am not in favor of the Federal Communication Commission's (FCC) recent proposals to change Video Relay Service (VRS).

I am a deaf or hard-of-hearing person who uses Video Relay Service (VRS) to do my work and communication with my deaf friends. VRS helps me perform my work using equipment that is similar hearing peoples' phones. This functionally-equivalent communication has been a wonderful technological development for those of us who use VRS. Without this reliable service I would not be able to do my communications effectively.

I do not agree with the FCC's proposals to change the equipment we deaf people use on a daily basis. I want choice in my equipment and service. I do not want to be required use products developed for people who are hearing and software required by the government. I want to keep and continue using the unique, quality VRS technology I now use.

I do not agree with cutting rates paid to VRS providers. I'm afraid the FCC's proposals would put some VRS providers out of business, thus affecting the quality the quality VRS service I now use. Do not cut VRS providers' rates!

I want the FCC to continue to support VRS as it is today. I count on it for business as well as personal communication. Do not make the FCC's suggested changes! Some people would say why not use webcams or use ipad, but I love Sorenson equipment on my t.v. to be able to communicate better on t.v. and Sorenson matches perfectly with my other friends and also use quality interpreters that I use daily to be able to communicate with, I do not like webcam because they freeze up and a deaf man who worked inPurple, tried to force me to quit and join Purple because he wanted me to help their busienss grow with interpreters but i hate purple because Purple keeps freezing up on my computer, please do not take away my Sorenson equipment and keep FCC rates the same so that Sorenson can continue to work with interpreters, I know some VRS businesses try to drive Sorenson out of businesses because they were jealous of Sorenson's booming up and poplar with us so that they are trying to take it away to tell us to use webcam, ipad, etc..I do not want that, I want Sorenson to keep business with our equipment that we come to cherish. Thank you for your time reading.. Cynthia Jensen