

Hello to FCC

I am deaf I have problem with data internet speed it way to low in evening and some time thru day too. I wasn't very happy about the internet speed problem. I am depending on videophone commcation use. I have videophone for 3 years but it not the videophone the problem it internet speed service problem,that time I got videophone set up it was start by Verizon company then last year Frontier took it over it get so bad for last 4 months from now. We do pay Frontier monthly bill, I don't know why Frontier should do better service as Verizon used to be around here. I have never have much deal problem with Verizon till Frontier took it over from Verizon. I am very upset the problem about Frontier service cause it half time it work for normal data internet speed,and that we pay bill what it should be full service. Please email me back let me know what going on with internet service.