

November 19, 2012

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NOV 26 2012

FCC Mail Room

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To Whom it may Concern:

It is with great disappointment and displeasure, that it has come to my attention that my family and friends will now incur charges when utilizing their communication abilities through my Larsen relay services provided to me, as a deaf person.

The Americans with Disabilities Act requires that people who are deaf have access to the same quality of telecommunication services as people who are able to hear. So doesn't it seem practical that the hearing should also have access to the quality and ability to contact their loved one who happens to be deaf, without incurring nickel and dime charges with call, every minute that they wish to keep communication open with the loved one?

If my daughter, who is a hearing person, is charged for each call she places to me, her deaf mother, it would seem to reason that she will be limited as to how often we speak in each other by way of telephone, due to the costs. Especially with the continuing downfall of everyday economy and job resources. I am the only person from a very large family, who is hearing impaired. In order that my family be allowed to communicate with me, these new charges will affect many people. I am sure that I am not the only deaf person who face this dilemma.

By making communication ability a financial difficulty, it seems that the Americans with Disabilities Act is failing us terribly. It makes it seem rather discriminatory!

I intend to share my concerns with FCC, as well as the FCC's lack of concern for the deaf with all of my family and friends.

I rely heavily on VRS to conduct business and stay in touch with family and friends, for access to emergency 911 service, or for any other purpose, it is important that the FCC and our representatives in Congress know what we think about the proposed changes. It is even more important that the FCC gives these concerns the proper attention in order that the deaf will, in fact have access to the same quality of telecommunication service as people who are able to hear, which includes the ability to communicate without great financial concerns to their loved ones.

Yours, Truly

Virginia Hernandez

V. HERNANDEZ
4348 SEVILLE ST
LAS VEGAS, NV 89121

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Dear FCC,

I am writing a letter to you and then I would like to explain it to you about FCC's plan.

Yes, they impact me and our deaf people a little bit. Then I read it thru FCC. I seem that they tried to cut all providers vrs, etc. Of course we are panic a little bit because they threat to stop vrs soon. Why? What about the hearing people? Well they really don't care about us? I love to save my vrs for sure because it is key. So I can connect anyone or my family or friends or Dr. or hospital thru vrs. It is very important to use it everyday because we are deaf. Depend vrs all the times. If they decide to stop using our vrs, we can't calling. It is wrong!!! Not fair to us because the hearing peoples can calling anytime without any problem. If anyone get bad sick, they can't calling the an ambulance. You can imagine??? Yes, I complain about FCC's plan because they tried to stop letting us to call thru vrs. I can't understand your problem. I am frustrating is FCC right now. You should think twice before you decide to keep our vrs.

Thanks

Marlene Shelton

PS PO Box 579
Seth, WV - 25781

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November 18th, 2012

My Comment to send my letter directly to
FCC and Congressional Rep.:

I take action to do write a letter
for today as I choose my message
to notify you; let's know I'm a deaf/
hard of hearing to use VP stay in touch
with family and friends and also use
VP to VRS to conduct Business very
important. Keep steady with VP as long as
for life!

Sincerely;

Nellie Dean Boozer

Nellie DEAN BOOZER

843 NATURE TRAIL

JACKSONVILLE, ALA 36265

V/p# 256.365.1952

Thank you again:

TAKE ACTION NOW MORE INFO VI

Take Action Now

The FCC is proposing harmful changes to VRS. Become the FCC know your concerns by clicking here.

I will send my own letter to the FCC

Tips for submitting letters to the FCC:

- FCC suggests that you include a contact name, address, and telephone number in the document.
- Your signature should be original and placed above the typed or clearly printed name to ensure it can be read
- All filings should be in 12 point type or neatly written to ensure they can be read

FCC Instructions:

Pursuant to Sections 1.415 and 1.419 of the Commission's rules, 47 C.F.R. §§ 1.415 and 1.419, interested parties may file comments on or before November 14, 2012 and reply comments on or before November 29, 2012. All filings must refer to Docket Nos. 03-123 and 10-51. Comments may be filed using the Commission's Electronic Comment Filing System (ECFS) by filing paper copies. See Electronic Filing of Documents in Rulemaking Proceedings. Comments may be filed electronically using the Internet by accessing the ECFS: <http://efilings.fcc.gov/ecfs2>. Filers should follow the instructions provided on the website for submitting comments. In completing the transmittal screen, commenters should include their full name, U.S. Postal Service mailing address, and CG Docket No. 03-123 and 10-51.

Parties who choose to file by paper must file an original and one copy of each filing. If more than one docket or rulemaking number appears in the caption of this proceeding, filers must submit two additional copies for each additional docket or rulemaking number. Filings can be sent by hand or messenger delivery, by commercial overnight courier, or by first-class overnight U.S. Postal Service mail. All filings must be addressed to the Commission's Secretary, Office of the Secretary, Federal Communications Commission. All hand-delivered or messenger-delivered paper filings for the Commission's Secretary must be delivered to FCC Headquarters at 445 12th St., SW, Room TW-A325, Washington, DC 20554. The filing hours are 8:00 a.m. to 7:00 p.m. All hand deliveries must be held together with rubber bands or fasteners. Any envelopes must be disposed of before entering the building. Commercial overnight mail (other than U.S. Postal Service Express Mail and Priority Mail) must be addressed to 9300 East Hampton Drive, Capitol Heights, MD 20743. U.S. Postal Service first-class, Express, and Priority mail must be addressed to 445 12th Street, SW, Washington DC 20554.

NOTICE: With any submission of comments, you are filing a document into an official FCC proceeding. All information submitted, including names and addresses, will be publicly available via the web. It may take several days for your comments to be posted to the FCC site.

11/18/2012