

I urge the FCC to pass this new ruling and stop allowing companies like Securus, GlobalTelLink, Customer Service of America, run a monopoly and charge unfair rates to their clients. They want to say that the inmates are the clients but that is not the case, the inmate is not paying for these calls the family is. Oh course there is a very slight percentage who abuse the system but that's is what we pay the law enforcement for to figure out and handle. 99% of the rest of us are law abiding citizens trying to help our loved ones get through a bad time in their lives. \$25 dollars for a call from Salt Lake City UT to Montana for twenty minutes is insane. These companies I am sure are posting record profits and using security as their way to hide behind their practices. It's time to correct the egregious behavior.

I also urge the FCC to finally rule on 09-144 and allow legitimate VOIP providers to offer their services without being blocked by greedy corporations such as Securus.

Thank you.