



# COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

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By *ECFS*

January 7, 2013

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

Re: CG Docket No. 03-123, Massachusetts TRS Certification Renewal

Dear Ms. Dortch:

The Massachusetts Department of Telecommunications and Cable (MDTC)<sup>1</sup> respectfully submits this supplement to its State Recertification Application of the Massachusetts Telecommunications Relay Service (TRS) program, filed October 4, 2012.<sup>2</sup> This supplement consists of the Massachusetts State 911 Department's Request for Response (RFR) dated October 18, 2012, together with the Department's approval order dated December 20, 2012 (attached).<sup>3</sup>

The State 911 Department administers the TRS program, MassRelay, and together with the MDTC has oversight responsibilities for relay and captioned telephone relay services throughout the Commonwealth. The current TRS contract, held by Hamilton Relay, expires June 30, 2013. The RFR is designed for a three-year term starting July 1, 2013, with two consecutive 12-month optional terms.<sup>4</sup> Bidder responses to the RFR are due by February 25, 2013, and the contract will be awarded by April 1, 2013.<sup>5</sup> The RFR is posted on the Commonwealth's website for open government contract bids, searchable under "State 911."<sup>6</sup>

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<sup>1</sup> The MDTC is the exclusive state regulator of telecommunications and cable services within the Commonwealth of Massachusetts. MASS. GEN. LAWS ch. 25C, § 1.

<sup>2</sup> MDTC State Recertification Application for Renewal of Massachusetts TRS Program (Oct. 4, 2012), p. 2. At the time of filing, the RFR had not yet been issued or approved.

<sup>3</sup> *Petition of the State 911 Department for Approval of Request for Response to Procure Telecommunications Relay Service and Captioned Telephone Relay Service*, MDTC Order, D.T.C. 12-8 (Dec. 20, 2012), p. 5.

<sup>4</sup> RFR, p. 10.

<sup>5</sup> *Id.* at 73, 74.

<sup>6</sup> See "Telecommunications Relay Service and Captioned Telephone Relay Service, document number: State 911 13-003, posted December 24, 2012, closing February 25, 2013, available at: <http://www.comm-pass.com/>.

Should you have any further questions regarding this supplement or the MDTC's application, please contact me at (617) 368-1112 or Catrice Williams, MDTC Secretary, at [Catrice.Williams@state.ma.us](mailto:Catrice.Williams@state.ma.us) or (617) 305-3580.

Respectfully submitted,

*/s/ Lindsay DeRoche*  
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LD/kr

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