

I am having problems with Verizon porting my business DID numbers to Verizon Voice over IP. I had these numbers for 12 years and it is really hurting my business. I cannot find the right person to discuss this matter and my sales representative in Verizon is very frustrated because he cannot find a solution. We think that they are not releasing the numbers because of the disputed amount on the previous service which there is no one to correct it and I keep receiving bills with new monthly charges. I really don't know what to do about this so any help regarding this issue will be gladly appreciated.