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JOHN H. LYNCH
Governor

State of New Hampshire

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ACCEPTED/FILED

JAN 11 2013

Federal Communications Commission
Office of the Secretary

December 28, 2012

Mr. David S. Turetsky
Chief, Public Safety and Homeland Security Bureau
Federal Communications Commission
Washington, D.C. 20554

Dr. Mr. Turetsky:

Attached please find New Hampshire's response to your request for information under the New and Emerging Technologies 911 Improvement Act of 2008 (NET 911 Act).

New Hampshire's response was prepared by the New Hampshire Department of Safety. Please feel free to contact Assistant Commissioner Earl Sweeney with any questions that you may have.

Thank you for your assistance to New Hampshire through the NET 911 Act.

Sincerely,

John H. Lynch
Governor



State of New Hampshire

DEPARTMENT OF SAFETY
JAMES H. HAYES BLDG. 33 HAZEN DR.
CONCORD, N.H. 03305
603/271-2559

JOHN J. BARTHELMES
COMMISSIONER OF SAFETY

EARL M. SWEENEY
ASSISTANT COMMISSIONER

December 24, 2012

Honorable John H. Lynch
Governor of New Hampshire
State House
Concord, NH 03301

Dear Governor Lynch:

With regard to the request for information that you received from the Federal Communications Commission for their report to Congress regarding the collection and expenditure of the 9-1-1 telephone surcharge by the Division of Emergency Communications and Services, which operates the statewide Enhanced 9-1-1 program, be advised as follows:

- 1) The State of New Hampshire has an established surcharge for the purposes of providing E911 support and services. (New Hampshire Revised Statutes Annotated 106-H:9)
- 2) The current surcharge is \$0.57 per wired, post paid cellular or Voice over Internet Protocol phone line with a maximum of 25 lines per customer billing account. The total amount collected to date is \$ 10,458,172.24
- 3) The funds are collected by the New Hampshire Department of Safety, Division of Emergency Services and Communications and are expended in maintaining the two New Hampshire Public Safety Answering Points including necessary services such as access to the language line for assistance in handling emergency calls from non-English speakers and the poison control emergency line. In addition, these funds are used to purchase Computer Aided Dispatch and Enhanced 911 addressing related Geographic Information System equipment for use by local dispatch centers and emergency response agencies. Finally, the funds are expended to purchase and maintain equipment and personnel associated with the State's Broadband and Microwave infrastructure necessary to deliver callers and call data to first responders. Criteria regarding the allowable uses of the collected funds are included in the rules promulgated by the Commissioner of Safety under the Rulemaking Authority granted by the Revised Statutes Annotated 541-A, Administrative Procedure Act.
- 4) The Division of Emergency Services and Communications has the authority to approve the expenditure of funds collected for E911. Oversight of the expenditure of funds is provided by the Enhanced 911 Commission, the Division of Administration of the Department of Safety and auditors of the Legislative Budget Office. There have been no corrective actions taken for the annual period ending December 31, 2011.
- 5) All funds collected for E911 purposes have been used for the purposes specifically designated by the funding mechanism or otherwise used for the implementation or support of 9-1-1 or E 9-1-1.

Christine Lavers
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- 6) There are no funds which were made available for purposes other than those specifically designated by the 2010 House Bill #2 of the New Hampshire State Budget for the funding mechanism authorized by the Legislature.
- 7) The Division supports all activities of the statewide unified PSAP's, the statewide Emergency Notification System and provides equipment, services and maintenance required for E911 functionality at the local dispatch centers including assistance with mapping and addressing of structures and all road layers necessary for the location of 9-1-1 callers. The Division also supports all telephone and GIS database functionality required for the provision of E911 services.
- 8) The Commissioner of Safety and the Enhanced 9-1-1 Commission have stated that NG 911 is a permissible expenditure of 9-1-1/E9-1-1 funds. The Division has taken steps in preparation for NG 911 with the expenditure of \$ 642,948.18 in preparation to migrate to NG911 by purchasing a more fully capable GIS component to the current E911 system as well as purchasing new networking equipment that will replace existing frame-over-relay equipment to all of the local dispatch center. This equipment may also be used to establish an NG911 ESINet.
- 9) The State has no additional comment at this time.

Very truly yours,



Earl M. Sweeney
Assistant Commissioner

EMS:clb

Cc: Commissioner Barthelmes
Director Bruce G. Cheney