

# What is Captioned Telephone Service?

# Understanding Captioned Telephone Service

## Do you...

- struggle with understanding others on the phone?
- misunderstand conversations due to background noise?

## Have you...

- said "What? Can you repeat that, please?"
- been depending on others to help you with phone calls?

If you answered **YES**, we've got the solution for you.

Captioned telephone services allow you to **LISTEN** and **READ** captions of everything said during your phone conversations.

Sprint offers the following captioned telephone services to meet your unique needs:

- New Jersey CapTel® 800 Page 4
- Sprint CapTel® 800i Page 6
- Sprint WebCapTel® Page 8

Captioned Telephone User

Other Party



- 1 You speak directly to the other party on the telephone.
- 2 The other party speaks directly to you.
- 3 The captioned telephone operator transcribes the other party's spoken message into text (captions) using voice-recognition technology.
- 4 You listen to the other party on the telephone while reading captions of the conversation on a display screen.



# New Jersey CapTel 800®

The Next Generation of CapTel®

For more information  
[www.njcaptel.com](http://www.njcaptel.com)



## CapTel® Benefits

- Large, easy-to-read captions windows with adjustable font sizes and colors.
- Display screen tilts for comfortable reading or lies flat to mount the phone on a wall.
- 40 dB of amplified volume for captioned calls.
- Simply plugs into a standard phone jack.
- Requires an analog telephone line. \*  
Will not work with PBX unless an analog port is available.
- Instructions and an easy-to-follow training DVD are included.

## New Jersey CapTel®

- 24-hour-a-day service offered at no cost. \*\*
- Spanish Captioning is available for Spanish-to-Spanish calls.  
- 8 a.m. to 12 midnight Eastern Time daily.
- To purchase a CapTel® 800 phone:
  - NJ residents: **\$99.00**
  - Agencies/businesses: **\$495.00**
  - To order: [www.njcaptel.com/order](http://www.njcaptel.com/order) (Online)  
**1.800.233.9130** (Voice/TTY)  
**1.310.450.9918** (Fax)  
[CapTel@weitbrecht.com](mailto:CapTel@weitbrecht.com) (Email)

\* Analog phone line or DSL with filter required.

\*\* Users are responsible for their long distance charges.

“Conversations with my family are easy to follow with New Jersey CapTel 800!”





# Sprint CapTel® 800i

CapTel® via an Internet line

For more information  
[www.sprint800.com](http://www.sprint800.com)



## CapTel® 800i Benefits

- Captions appear automatically on all calls – incoming and outgoing. No need to dial a toll-free number first.\*
- Large 5" screen with easy-to-read captions.
- Display screen tilts for comfortable reading or lies flat to mount the phone on a wall.
- Adjustable volume control (up to 40dB) for captioned calls. Volume button is easy to see and adjust during a call.
- One touch access to Customer Service for support.

## Setup Requirements

- Internet connection
  - high-speed internet or broadband service
- Telephone line connection\*\*
  - Analog
  - VoIP
  - DSL
  - Digital cable phone service
- Router may be required.\*\*\*

## To purchase a Sprint CapTel® 800i phone

- Visit [www.sprint800.com](http://www.sprint800.com) or
- Call 1.800.233.9130 (Voice/TTY)

\* Users are responsible for their long distance charges.

\*\* Not compatible with PBX systems unless an analog port is available.

\*\*\* Depending on how many devices are connected to the internet, you may need a router to connect your CapTel® 800i phone.

“Now I can make phone calls without having to depend on anyone.”





## [www.sprintcapter.com](http://www.sprintcapter.com)

### WebCapTel® Benefits

- No special equipment required.
- Any kind of telephone, and a computer will do!
- Save or review your conversation.
- Font size and colors can be changed to your personal preference.
- Macintosh and Windows-based PC compatible.

### WebCapTel®

- 24-hour-a-day service.
- Spanish captioning is available for Spanish-to-Spanish calls.  
- 8 a.m. to 12 midnight Eastern Time daily.
- Both outgoing and incoming calls are included.\*

### First time user

- First time users must register for a user name and password, which is required to access the site and begin using the service.

### Step-by-step Instructions

- [www.sprintcapter.com/faq.asp](http://www.sprintcapter.com/faq.asp)

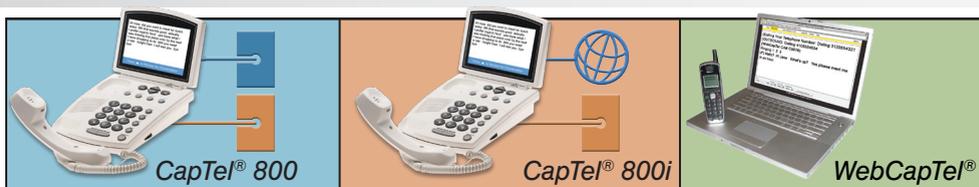
\* If using a cell phone, minutes will be accrued, according to the terms of your wireless carrier.

“The ability to have conversations with my clients through Sprint WebCapTel helps my confidence soar.”



Sprint  
USB Mobile  
Broadband  
Modem

# Comparison Chart



<i>Lines on display screen</i>	<i>Up to 15 lines of text (depending on font size selected)</i>	<i>Up to 15 lines of text (depending on font size selected)</i>	<i>Depends on your browser window and font style</i>
<i>Spanish captioning available</i>	Yes	Yes	Yes
<i>Phone services supported</i>	<i>Analog phone line</i>	<i>Analog, DSL, VoIP, FIOS, Digital cable phone service</i>	<i>You use your own telephones and telephone service to make calls</i>
<i>Ability to save text of conversation</i>	Yes <i>(up to 480 lines of text)</i>	Yes <i>(up to 480 lines of text)</i>	<i>Yes - you can review and save the entire conversation on computer</i>
<i>Ability to dial the CapTel user directly (without dialing a toll-free number to access the service)</i>	<i>With 2-line, Yes. If not hooked up to 2 phone lines then caller must dial 877-243-2823 to connect to CapTel user.</i>	Yes	<i>No - you must dial 800-933-7219 to connect to CapTel user</i>
<i>2-line CapTel</i>	Yes	Yes	No
<i>Requires high-speed Internet connection</i>	No	Yes	Yes
<i>Can be connected to a computer monitor</i>	No	No	<i>Your computer monitor displays captions</i>
<i>Ability to adjust font size</i>	Yes	Yes	Yes
<i>CapTel service fee</i>	No charge	No charge	No charge
<i>Handset amplification</i>	<i>Up to 40dB gain*</i>	<i>Up to 40dB gain*</i>	<i>Depends on your phone capabilities</i>
<i>Works with ALDs (headsets, neckloops, etc.)</i>	Yes	Yes	<i>Depends on your phone capabilities</i>
<i>Ability to caption voice mail &amp; answering machine messages</i>	Yes	Yes	Voice mail
<i>Display screen</i>	Color	Color	<i>Depends on your computer</i>
<i>Captions provided</i>	<i>Over telephone line</i>	<i>Over Internet connection</i>	<i>Over Internet connection</i>

\* Amplification is not as high on non-captioned calls.



*To learn more about captioned telephone services:*

- [www.njcaptel.com](http://www.njcaptel.com)
- [www.sprint800.com](http://www.sprint800.com)

*CapTel Customer Service:*

- 1.888.269.7477 (Voice/CapTel/TTY)
- 1.608.204.6167 (Fax)
- [CapTel@CapTel.com](mailto:CapTel@CapTel.com) (E-mail)



*New Jersey CapTel® 800*



*Sprint CapTel® 800i*



*Sprint WebCapTel®*

*To request an outreach specialist to come to your area, contact:*

- *Aparna Lele*  
*Account Manager*
- *Sprint*  
*201 Route 17 North*  
*3rd Floor*  
*Rutherford, NJ 07070*
- *Voice:*  
*1.201.355.0579*
- *Fax:*  
*1.913.523.1137*
- *Email:*  
*[aparna.lele@sprint.com](mailto:aparna.lele@sprint.com)*

New Jersey Captioned Telephone is a free service provided by the New Jersey Board of Public Utilities (BPU) through a contract with Sprint, ensuring equal communication access to telephone service for people with hearing loss.

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**Appendix I:**  
**NJ CapTel Newspaper Ad 2008, 2009, 2011**



[www.njcaptel.com](http://www.njcaptel.com)  
888-269-7477

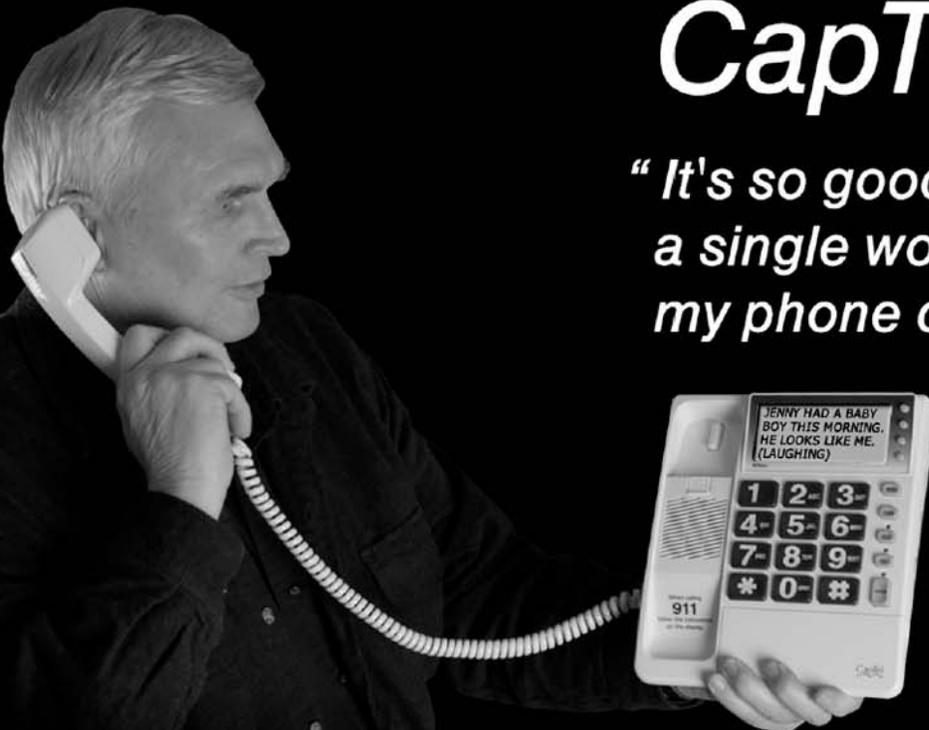
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over the phone?*

*We have solutions for you!*

**CapTel<sup>®</sup>**

*"It's so good not to miss  
a single word again in  
my phone conversations."*



[www.njcaptel.com](http://www.njcaptel.com)



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**CapTel<sup>®</sup>**

*"It's so good not to miss  
a single word again in  
my phone conversations."*

**WebCapTel<sup>®</sup>**

*"At last, I can  
LISTEN and READ."*



CapTel and WebCapTel are trademarks of Ultratec, Inc.

# Appeals court upholds denying gun permit to retired prosecutors

**MaryAnn Spoto**  
HOUSE BUREAU

State and county prosecutors are not considered law enforcement officers under New Jersey's gun laws that allowed cops to carry weapons, an appellate panel ruled Monday.

The decision by the three-panel upholds a lower court's finding that Giles Casaleggio, a former assistant prosecutor in Union, Passaic and Morris counties before becoming a deputy attorney general, does not qualify for a gun permit as a retired law

enforcement officer. The court said New Jersey law says specifically that deputy attorneys general and assistant prosecutors can carry weapons while holding those jobs but says nothing about after they retire.

"Unlike police officers and investigators, both assistant prosecutors and deputy attorneys general are 'lawyers first and foremost' whose 'essential responsibility is to provide legal advice,'" the court wrote, referring to the statement accompanying the Senate bill creating the law in 1996.

"Their primary duty is to perform legal services in connection with law enforcement," Casaleggio contends that he is entitled to a gun permit under the Law Enforcement Officers Safety Act of 2004 that recognizes that law enforcement officers and their families can face risks to their safety, even after their retirement, from vindictive criminals whom they prosecuted.

"He believes that the statute afford him that opportunity," said his attorney, Frank Pisano III.

"Like any other prosecutor,

he's locked up some people in the past who may come up for parole now."

Pisano said his client has not received any threats to his life. Had that been the case, he said, Casaleggio would have been able to apply for a gun permit through a different method.

The lawyer said New Jersey's gun laws require him to show an urgent need for self-

protection, that he was subject to substantial threat of serious bodily injury and that carrying a weapon would reduce that threat.

He said that was "a very difficult standard to meet."

Casaleggio, who is now an associate professor of criminal justice at St. John's University, has not decided whether to appeal the decision to the state

Supreme Court, Pisano said.

Peter Aseltine, a spokesman for the state Attorney General's Office, said he is not aware of any retired deputy attorneys general or assistant prosecutors who have been issued handgun permits based on their former jobs.

**MaryAnn Spoto:**  
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# Highway maintenance should be job #1

Best group favors fixing roads before building new ones

**Mike Frassinelli**  
LEDGER STAFF

While building new roads and bridges, New Jersey should fix deficient ones it has.

The assessment of the Transportation Campaign advocacy group that led the numbers in the proposed \$3.5 billion transportation capital plan.

The assessment of roads and bridges makes up the largest 44 percent, of the state's transportation capital program for the year beginning July 1, down from 47 percent a few years ago.

While praising the DOT for setting aside 3 percent for pedestrian and bicycle projects, Chernetz said the state sent a bad message by removing \$1 million for establishing "transit villages" near rail stations.

Timothy Greeley, a DOT spokesman, said the proposed capital program prioritizes safety and keeping existing projects in good repair.

Greeley said although the size of the program remains the same as in the previous fiscal year, "it increases investments in road and bridge repair, rehabilitation and replacement projects,

which seems to be precisely what Tri-State is advocating for.

"This capital program balances the reality of limited resources with the twin imperatives of promoting public safety and maintaining our assets in a state of good repair," he added.

The Tri-State group describes itself as a regional policy watchdog organization working for better transit and transportation policy in New York, New Jersey and Connecticut.

**Mike Frassinelli:**  
(973) 392-1559 or [mfrassinelli@starledger.com](mailto:mfrassinelli@starledger.com)

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Purchase a CapTel® Phone for \$99.00\*\*

■ 800-233-9130 ■ [www.njcaptel.com](http://www.njcaptel.com)

\* Customers are responsible for their own long distance charges.  
\*\* Taxes are not included.

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