

The problem with seeking comments from people who have to contract for inmate calls with companies like GTL, is that we put ourselves at risk for punitive retribution from that company. Because GTL has a monopoly and therefore the only telephone connection I have with my husband, I am hesitant to make any comments against GTL even though I have data regarding their monopolistic and damaging policies. Until you can provide guarantees that there will be no retribution against commenters, you will not find many people who are forced to use these companies, and who will voluntarily provide information or feedback on rates, policies, and inequities. I put myself and my connection with my husband at risk with this comment.