Received & Inspected

JAN 22 2013

FCC Mail Room

INMATE GRIEVANCE

BAG #

Thomas Cibra — INMATE'S NAME (PRINT)

471 — CELL #

12/3/12 — DATE

COMPLAINT: I have complain about the phone before. And was told they are fix they are not fix and the phone company is doing illegally stuff. First the phone drop call then you have to call back to be charged for another call you can't even hear on most of them. Second they over charge your family take money of card and when family call for them to replace it they: Block that number so no money can be add at all because of the complanet. What they are doing is illegally and this facility is responsible for its vendor. I am exausting my Administration Remedy to proceed with forth civil action in this matter. Please Return this with a answer.

INMATE'S SIGNATURE

C/D [signature] SI

RECEIVED BY : (OFFICER'S NAME AND ID #)

0420

DATE & TIME

ANSWER:

OFFICER'S NAME AND ID #

White: Classification Copy - Yellow: Inmate Copy

B.C.J. 004 REV. RISOGRAPH 02/14/08

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