

I am commenting on rulemaking for text 911 for people with disabilities. Yes, I am in agreement with a bounce back error message where text to 911 is not available, however, in the FCC's rulemaking progress of this issue, the FCC needs to set some timelines as to when text 911 must be available in all areas of the country, especially areas or programs that serve the disabled. For example, camps for the disabled, whether specifically for the disabled or have a program lasting one or more week for disabled people. Example Blind camp. Phones must also be equipped with large print ability or a Braille display device for a visually impaired/deaf or hard of hearing person or a deaf/blind person to be able to text 911 in the event of an emergency. Thus, both the areas and the cell phone companies, manufacturers and the carriers need to share in the responsibility of setting up text to 911.

This should also require the setting up of cell phone towers or wireless hot spots in places that service in specialty, the disabled. This way a disabled person in general can let family members know that they arrived at their destination safely and also have the ability to get emergency help in a life and death situation. This is why even summer camps should be required to have either wireless hot spots or cellular towers and have the ability for their local emergency facilities to be able to accept text 911.

I also agree with the blind organizations that Comcast need to stop charging or requiring visually impaired consumers to subscribe to HD TV services to receive audio video description of movies and more importantly emergency information. The requirement of Comcast consumers with disabilities to purchase HD television services from the companies must end, as it is a sur-charge and that providing audio description be deemed as part of doing business. Finally, Comcast should be required to uphold their promise to the blind community that an easier way via a special audio remote control be developed to allow blind people easy access to audio description menus. This was a promise made th BSCB by the Access coordinator of Comcast and the management of the company had interfered in the contract by setting different polices that were in contrast to the agreement reached between the blind community and Comcast.