

they have blocked my account, saying conscallhome is fraudulent, and the number they gave me, and wouldnt be surprised if the info they send to securus "CCH" Would be rejected, so i hope this gets cleared up, here part 2 of the chat transcrip. Lue: Hi, my name is Lue. How may I help you? DANIEL GALLO: hi lue DANIEL GALLO: i just talkeds to you Lue: Yes. DANIEL GALLO: i just called the conscallhome, and they said they would fax you evertyhing you need to know so you know i own the number and its not a forawarding thing, is this good enough Lue: No; It has to come from your phone provider. DANIEL GALLO: they said they are my phone provider DANIEL GALLO: since that is my "like" monthly bill Lue: Who do your calls go through? DANIEL GALLO: it goes thru them DANIEL GALLO: when she calls me my girl "inmate" it uses that number "my monthly bill number" they provided me Lue: You said earlier that your calls were supported by an company like clear, etc. DANIEL GALLO: well my line where it being picked up on is magic jack, but that is free for me Lue: So; You will have to send information from Magic Jack. DANIEL GALLO: but my monthly bill service so where she can call me is the conscallhome number, which is the number you have for my account Lue: If this is not your home number; Then the number that Cons call home gave to you is fraudulent. DANIEL GALLO: idont understand, i pay for that service, i own that number line they gave me Lue: Yes; but according to our terms, and conditions this is fraud. DANIEL GALLO: there is no support on magic jack, its just a free service you plug into your computer, wo im lost here Lue: Okay; You can send in the information, but I would not be surprised if the information is rejected. Lue: Thank you for contacting Securus Correctional Billing Services. I hope that I have addressed all of your needs. DANIEL GALLO: yea there doing it already, there sending it in the morning DANIEL GALLO: with my name info, and all that other stuff you need for proof Lue: Thank you. Lue has disconnected. well thanks for here my story , just want this to get cleared up. thanks